

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 5 July 2023 10:21 AM  
**To:** ENG HUEY NI  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** [SEEK MANDATE] - (SLF5921K vs GBG624P) \*\*\* LKK REF: CC4/LPC23000574/pa3 // Our Ref: 22/23/23/VC05/026800  
**Attachments:** TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; WORKSHOP INVOICE.pdf

Your ref: **22/23/23/VC05/026800**  
Our ref : CC4/LPC23000574/Tpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBG624P(LONPAC) AND SLF5921K(TP) ON 03/01/2023**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"MOHAMMAD AUTOMOBILE"** at **\$3,300.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 9,408.22	\$ 3,000.00
2. Loss of Use (5days x \$65.00)	\$ 325.00	\$ 300.00 (5days x \$60.00)
<b>Total</b>	<b>\$ 9,733.22</b>	<b><u>\$ 3,300.00</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Saturday, January 21, 2023 11:39 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P) \*\*\* LKK REF: CC4/LPC23000574/pa3 // Our Ref: 22/23/23/VC05/026800

## Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 18 January 2023 7:08 am  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P) \*\*\* LKK REF: CC4/LPC23000574/pa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Tuesday, January 17, 2023 2:58 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 18.1.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 17 January 2023 2:33 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

## Lonpac External - General

Our Ref: 22/23/23/VC05/026800 ( Huey Ni `s case)

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>

**Sent:** Tuesday, 17 January 2023 2:17 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Re: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

Hi sorry for the delay. We were caught up with some important matters.

Please kindly arrange Mr Mohd Rasul - LKK to conduct the survey of the accident vehicle.

Please get him to kindly call me at 93838260 / 97309393 (Mr Ali) before coming over.

The vehicle is at our workshop and our opening hours are from 12.00pm till 6.00pm on weekdays.

Thank you.

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile  
No. 38, Woodlands Industrial Park E-1,  
#01-16, Singapore 757700

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Phone. +65 6468 1322  
Fax. +65 6468 1376  
Mobile. +65 9383 8260  
Email. [mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)

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On Thursday, 5 January 2023 at 01:33:07 pm SGT, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ameer,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>  
**Sent:** Thursday, 5 January 2023 12:47 pm  
**To:** Customer SG <[customer\\_sg@lonpac.com](mailto:customer_sg@lonpac.com)>  
**Subject:** Re: Surveyor Needed (Accident Claim) (SLF5921K vs GBG624P)

Dear Sir / Madam,

Please view the attached accident report.

I had forgotten to attach it in my earlier e-mail.

Thank you.

**AMEER ALI**  
SOLE-PROPRIETOR | Mohamed Automobile  
No. 38, Woodlands Industrial Park E-1,  
#01-16, Singapore 757700

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Phone. +65 6468 1322  
Fax. +65 6468 1376  
Mobile. +65 9383 8260  
Email. [mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)

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On Thursday, 5 January 2023 at 12:45:18 pm SGT, Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)> wrote:

Dear Sir / Madam,

Your insured vehicle GBG624P had gotten into an accident with our vehicle SLF5921K (Insured by NTUC Income).

The accident took place on the 03rd of January 2023 at 3.03pm along PIE (Tuas).

Please do view the attached accident report.

We require a surveyor to be assigned to inspect the accident vehicle to process the accident claim.

Please be informed that the vehicle is in the possession of the hirer whom is renting this vehicle from us.

**We require an advance appointment date and timing from the surveyor as we need to inform the hirer so that he can bring down the vehicle to our office for the inspection.**

The vehicle can be viewed at No. 38, Woodlands Industrial Park E-1, #01-16, Singapore 757700.

Please do get in touch with us at 9383-8260 or 9730-9393 (Mr Ali) to fix an appointment to view the vehicle.

We hope to hear from you soon.

Thank you.

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile  
No. 38, Woodlands Industrial Park E-1,  
#01-16, Singapore 757700

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Phone.	+65 6468 1322
Fax.	+65 6468 1376
Mobile.	+65 9383 8260
Email.	<a href="mailto:mohdauto@yahoo.com">mohdauto@yahoo.com</a>

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