

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Thursday, 19 January 2023 4:26 PM
To: Go Chee Han
Cc: SUR
Subject: RE: ERGO REF. CDMPG23000102 - SJP26Z - OD CLAIM

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SJP 26Z (Excess \$1,000.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Wednesday, 18 January 2023 7:40 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>; assignments <assignments@lkkauto.com>
Subject: RE: ERGO REF. CDMPG23000102 - SJP26Z - OD CLAIM

Dear All,

Any update for repairs authorisation ?

Thanks
Cheehan

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 17 January 2023 3:30 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Go Chee Han <cheehan.go@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>; assignments <assignments@lkkauto.com>
Subject: RE: ERGO REF. CDMPG23000102 - SJP26Z - OD CLAIM

This email was sent from outside of your organisation

Dear Pauline,

Thank you for the assignment.

Dear Chee Han,

We will arrange survey accordingly.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 17 January 2023 3:02 PM
To: cheehan.go@cyclecarriage.com.sg; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: ERGO REF. CDMPG23000102 - SJP26Z - OD CLAIM

Hi LKK,

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Monday, 16 January 2023 6:09 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: SJP26Z - OD CLAIM

Dear Sir/Mdm,

Please arrange for vehicle survey. (veh in)

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

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