

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Thursday, 20 July 2023 2:08 PM
To: Muhd Ashik B Madi
Cc: SUR; Rajah Kumar
Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

Dear Ashik,

Noted with thanks.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Thursday, July 20, 2023 2:05 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

Dear Celine

Mr Joseph had agreed with Mr Derrick on the COR at L/sum \$9,500.00.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

D: +65 60121341 | ashik_madi@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Thursday, July 20, 2023 8:19 AM
To: Muhd Ashik B Madi <ashik_madi@sg.msiga.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Ashik,

Please kindly assist.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Wednesday, July 19, 2023 6:55 PM
To: Fievel Foo <Fievel_Foo@sg.msiga.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

Dear Fievel,

Any update?

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Thursday, June 15, 2023 10:33 AM
To: Fievel Foo <Fievel_Foo@sg.msiga.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

Dear Fievel,

The repairer refuses to accept the cost of repair @ L/S \$9,500.00. kindly assist.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Sent: Tuesday, May 16, 2023 2:11 PM

To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

Dear Xin Yu

The vehicle is repair part by part or lump sum. Let us know if it can adjust to \$12,138.95 if the adjustment is part by part.

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts	11,838.60	25,870.40	10,159.89	15,710.51	60.73
Miscellaneous Items	8,878.95	0.00	0.00	0.00	
Labour	3260.00	5,310.00	3,260.00	2,050.00	38.61
Paintwork Labour	12,138.95	0.00	0.00	0.00	
	9,500.00				

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)

D: +65 6012 1335 | Fievel_Foo@sg.msig-asia.com



MSIG

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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: Friday, March 31, 2023 10:10 AM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

Please provide us the breakdown of the repair cost as requested by the repairer. Thank you.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Sent: Thursday, March 30, 2023 5:38 PM

To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

Dear Xin Yu

Mandate cost of repair @ lump sum 9,500.00. 7 working days

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)

D: +65 6012 1335 | Fievel_Foo@sg.msig-asia.com



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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: Tuesday, March 28, 2023 5:47 PM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

Enclosed herewith SGX 1283J report.

Please let us have your approval.

Photos uploaded in Merimen.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Friday, March 17, 2023 12:25 PM
To: SUR <sur@lkkauto.com>
Subject: SGX1283J & SKK4842A DOA: 14.01.2023 MSIG ref no.299695 FF

Dear Sirs

Please let us have your report, we have receive TP letter of demand.

Thanks with regards

Fievel Foo
Executive, Claim Services (Motor)
D: +65 6012 1335 | Fievel_Foo@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

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