

## Meng Yan (LKK Auto)

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**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, 17 January 2023 11:54 AM  
**To:** Ruby Ong; Admin A  
**Cc:** admin-d  
**Subject:** FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR YQ 775L [ HTAP Ref. TCL.BL.ro.50015.23.ess]

**Importance:** High

Internal

Dear LKK

We are appointing your good office as the SJE for the PRI of

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

Please download the documents from this link below:  
File: XE4108L(OI).pdf, YQ775L(TP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=26a79e99-8f21-480b-9499-b94df01d2f9e-13ae07d3565e73f4>

Size: ~ 2 MByte, Download available until: 1/22/2023

**Password will be sent in a separate email.**

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Thank you.

**Shanti . R**  
Claims Service Team  
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897  
Phone: +65 63958973 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Tuesday, January 17, 2023 11:39 AM  
**To:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Cc:** Eurosuccess0202@gmail.com  
**Subject:** [EXT] RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR YQ 775L [ HTAP Ref. TCL.BL.ro.50015.23.ess]  
**Importance:** High

Internal

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint **LKK Auto Consultants Pte Ltd (Marcus)** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **YQ 775L**

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Tuesday, 17 January 2023 11:35 AM  
**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Subject:** FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR YQ 775L [ HTAP Ref. TCL.BL.ro.50015.23.ess]  
**Importance:** High

Internal

Your Ref: YQ 775L  
Our Ref: XE 4108L

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Shanti**

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Monday, January 16, 2023 2:22 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** [Eurosucccess0202@gmail.com](mailto:Eurosucccess0202@gmail.com)

**Subject:** [EXT] REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR YQ 775L [ HTAP Ref. TCL.BL.ro.50015.23.ess]

**Importance:** High

Your ref: XE 4108L  
Our ref: TCL.BL.ro.50015.23.ess

**WITHOUT PREJUDICE**

16 January 2023

**Allianz Insurance Singapore Pte Ltd**  
79 Robinson Road  
#09-01  
Singapore 068897  
**Attn: Motor Claims Dept**

By Email only

Dear Sir / Madam

**CLAIMANT: VS MOVERS & LOGISTICS PRIVATE LIMITED**

**NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING YQ 775L & XE 4108L ALONG JALAN KUANG  
ON 13 JANUARY 2023 @ 1610HRS**

We are instructed by VS Movers & Logistics Private Limited to notify you of a road traffic accident on 13 January 2023 at about 1610hrs along Jalan Kuang involving our client's vehicle registration number YQ 775L and vehicle registration number XE 4108L driven by your insured's authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

**Tel : 6533 0212 ext 255**

Fax : 6533 0163 / 6533 0313

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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