# **Huey Yon (LKKAuto)**

From: Huey Yon (LKKAuto)

**Sent:** Thursday, 2 February 2023 9:40 AM **To:** Teo, Grace; Gnoh, Pau Loong

Cc: SUR

Subject: RE: OI sas - LKK/MC \ CMTD2300226/GPL(nr) - GBE9783P | REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

**Attachments:** IA.pdf; LKKPhotos.pdf; LTA.pdf; Mark estimate.pdf

Dear Pau Loong,

Enclosed herewith preliminary advice of GBE 2441Y.

Best Regards,

**Huey Yon** | case handler LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Tuesday, 31 January 2023 10:53 AM

To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: OI sas - LKK/MC \ CMTD2300226/GPL(nr) - GBE9783P | REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

Dear Huey Yon,

As requested.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Tuesday, January 31, 2023 10:45 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: [Possible Phish Fraud]RE: LKK/MC \ CMTD2300226/GPL(nr) - GBE9783P | REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

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Dear Grace,

Kindly provide us GBE 9783P GIA Report.

Best Regards,

**Huey Yon** | case handler **LKK Auto Consultants Pte.Ltd.** 

Phone: 6256-3561 Fax: 62564315 email: <a href="mailto:hueyyon@lkkauto.com">hueyyon@lkkauto.com</a> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com >

Sent: Tuesday, 17 January 2023 11:06 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2300226/GPL(nr) - GBE9783P | REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

Dear Grace,

Thank you for the assignment.

Best Regards, Yan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 17 January 2023 10:50 AM

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Jason < Jason@fastechauto.com.sg>

Subject: LKK/MC \ CMTD2300226/GPL(nr) - GBE9783P | REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

Without Prejudice

Our Reference: CMTD2300226/GPL

Your Reference: GBE2441Y

Dear Szelin,

We refer to your email reply and agreed to appoint Mr. Marcus of LKK AUTO to survey the above vehicle.

Hi LKK Auto,

Please arrange Mr. Marcus to survey GBE2441Y on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please submit with your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>



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From: Siow Szelin < <a href="mailto:szelin.siow@fastechauto.com.sg">szelin.siow@fastechauto.com.sg</a>

Sent: Tuesday, January 17, 2023 10:47 AM

To: Claims - Motor Survey < Motor Survey @sompo.com.sg>; Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg>

Cc: Jason < Jason@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2300226/GPL(nr) - GBE9783P | REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

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#### Without Prejudice

Dear Grace,

Please arrange (LKK Auto Consultants - Marcus Chua) to conduct the pre-repair survey.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520 Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Claims - Motor Survey < MotorSurvey@sompo.com.sg >

**Sent:** Tuesday, January 17, 2023 10:44

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Cc:** Jason@fastechauto.com.sg>

Subject: PRI \ CMTD2300226/GPL(nr) - GBE9783P | REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

Our Reference: CMTD2300226/GPL

Your Reference: GBE2441Y

<u>Without Prejudice</u> EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

Date: 17/01/2023

M/S Fastech Auto Pte Ltd

Dear Szelin,

#### ACCIDENT INVOLVING GBE9783P & GBE2441Y ON 13.01.23

We refer to your Notice of Accident dated 16/01/2023.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

#### **Pre-Repair Survey**

Motor Surveyor	Surveyor
FormTeam Consultancy	Frankie Pang
	Chow BoXiong
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong
RT Appraisal Pte Ltd	Ricky Teng
	Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sq



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From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Monday, January 16, 2023 3:38 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: REQUEST FOR PRE-EPAIR INSPECTION FPR GBE 2441Y DOA:13.01.2023

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### Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBE 9783P.

Date of accident: 13.01.2023

Please arrange Pre-repair Inspection for my client's vehicle no: GBE 2441Y.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

