

## Rajes (LKK Auto)

---

**From:** Rajes (LKK Auto)  
**Sent:** Monday, 16 January 2023 3:54 PM  
**To:** Cecilia Lee; assignments; SUR  
**Cc:** Claims Dept of CTI; Lynn Khong  
**Subject:** RE: OUR REF: SNM23D200388/C02/ XD9479M/KHONGLH & YOUR REF: YQ 4978S, DOA: 21.12.2022 09:20 (SGT) TO CONDUCT PRS

Dear Cecilia,

Thank you for the assignment.  
Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 16 January 2023 3:04 PM  
**To:** Admin AP Automotive Services <mota@apautomotive.services>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Marcus Teo <marcus@apautosg.com>; paul <paul@apautosg.com>; Nic Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM23D200388/C02/ XD9479M/KHONGLH & YOUR REF: YQ 4978S, DOA: 21.12.2022 09:20 (SGT) TO CONDUCT PRS

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note: Our insured had not reported the accident. Please let us have a copy of your client's repair estimate.**

Dear LKK

Please arrange Mr. Taufikh to conduct PRS on without prejudice basis.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive

## Claims Department

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>

**Sent:** Monday, 16 January 2023 2:21 pm

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Marcus Teo <[marcus@apautosg.com](mailto:marcus@apautosg.com)>; paul <[paul@apautosg.com](mailto:paul@apautosg.com)>; Nic Chia <[nic@apautomotive.services](mailto:nic@apautomotive.services)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>; info <[info@apautosg.com](mailto:info@apautosg.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; ClickUp: YQ 4978S <[a.c.865bgvurv.u-37601221.56d64dae-2ce7-4104-a82a-75db9b247184@tasks.clickup.com](https://a.c.865bgvurv.u-37601221.56d64dae-2ce7-4104-a82a-75db9b247184@tasks.clickup.com)>

**Subject:** Re: OUR REF: SNM23D200388/C02/ XD9479M/KHONGLH & YOUR REF: YQ 4978S, DOA: 21.12.2022 09:20 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Dear Cecilia,**

**We are pleased to choose Mohd Taufikh from LKK to inspect our client vehicle.**

**Thank you.**

**Best Regards**

**Zaleha**

**Motor Claims Manager**

**AP Automotive Services Pte Ltd**

☐ [\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)

☐ [mota@apautomotive.services](mailto:mota@apautomotive.services)

☐ [www.apautosg.com](http://www.apautosg.com)

☐ 56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H

On Mon, 16 Jan 2023 at 12:25, Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

Without Prejudice

Save As To Costs

Our reference: SNM23D200388/C02/ XD9479M/KHONGLH

Your reference: YQ 4978S

Dear Sirs,

We refer to your email on Monday, 16 January 2023 10:51 am.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.  
**Take Notice that we shall not be accepting any of your surveyors as SJE.**

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Claims Dept of CTI [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Sent:** Monday, 16 January 2023 12:00 pm

**To:** Admin AP Automotive Services [mota@apautomotive.services](mailto:mota@apautomotive.services); Lynn Khong [lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com); Cecilia Lee [cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)

**Cc:** Marcus Teo [marcus@apautosg.com](mailto:marcus@apautosg.com); paul [paul@apautosg.com](mailto:paul@apautosg.com); Nic Chia [nic@apautomotive.services](mailto:nic@apautomotive.services); Chrystia Liew [chrystia@apautomotive.services](mailto:chrystia@apautomotive.services); info [info@apautosg.com](mailto:info@apautosg.com)

**Subject:** RE: OUR REF: SNM23D200388/C02/ XD9479M/KHONGLH & YOUR REF: YQ 4978S, DOA: 21.12.2022 09:20 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Cecilia,

Please refer to the above subject.

Kindly **conduct PRS YQ 4978S** possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅  
城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>

**Sent:** Monday, 16 January 2023 10:51 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Marcus Teo <[marcus@apautosg.com](mailto:marcus@apautosg.com)>; paul <[paul@apautosg.com](mailto:paul@apautosg.com)>; Nic Chia <[nic@apautomotive.services](mailto:nic@apautomotive.services)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>; info <[info@apautosg.com](mailto:info@apautosg.com)>

**Subject:** ARRANGE PRI FOR YQ 4978S (YOUR REF: XD 9479M)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Dear Sir / Madam**

**"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : ZALEHA - 9329 4240

Please do not hesitate to contact me should you have any queries thereof.

Best Regards

**Zaleha**

**Motor Claims Manager**

**AP Automotive Services Pte Ltd**

---

☐ [\(65\) 6970 4786](tel:(65)69704786) | [\(65\) 9329 4240](tel:(65)93294240)

☐ [mota@apautomotive.services](mailto:mota@apautomotive.services)

☐ [www.apautosg.com](http://www.apautosg.com)

☐ 56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H