

## Rajes (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 16 January 2023 11:04 AM  
**To:** Thanaletchumi Santerashigaram; assignments  
**Cc:** SUR  
**Subject:** RE: PRI of SNJ1110R - O/R : SNM23D200268/C02/SLM5660B/TANKL  
**Attachments:** PRI FORM (CHINA TAIPING).pdf

### WITHOUT PREJUDICE

Dear S.Thanaletchumi (Ms),

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Thanaletchumi Santerashigaram <thana@jackcars.com.sg>  
**Sent:** Saturday, 14 January 2023 12:57 pm  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** Re: PRI of SNJ1110R - O/R : SNM23D200268/SLM5660B/TANKL

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Greetings ,

Would agree with Mr.Adrian from LKK as our SJE.

**Kindly acknowledge.**

*Thank You.*

**Best Regards ,  
S.Thanaletchumi (Ms)  
Claims Manager  
JACK CARS ENTERPRISE PTE LTD  
Office : 67488824  
Mobile : 91701900  
Fax : 67488834  
Email : [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)  
*Save the Earth. Print only when necessary.***

On Wed, Jan 11, 2023 at 3:48 PM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)      6. Marcus Chua (LKK)

2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)

3. Ben Chua (FTA)      8. Adrian Ling (LKK)

4. Ng You Han (FTA)    9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)      10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 11 January 2023 3:11 PM  
**To:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: PRI of SNJ1110R - O/R : SNM23D200268/SLM5660B/TANKL

Resend with claim no.

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 11 January 2023 2:18 pm  
**To:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: PRI of SNJ1110R

Dear Irene,

Please assist to conduct PRS for SNJ1110R.

OIC – Kah Leong

*\*\* Kindly quote our reference number for future correspondences.*

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>  
**Sent:** Wednesday, 11 January 2023 12:03 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI of SNJ1110R

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Greetings ,

Attached as requested.

Apologies.

**Kindly acknowledge.**

*Thank You.*

*Best Regards ,*

*S.Thanaletchumi (Ms)*

*Claims Manager*

**JACK CARS ENTERPRISE PTE LTD**

**Office : 67488824**

**Mobile : 91701900**

**Fax : 67488834**

**Email : [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)**

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On Wed, Jan 11, 2023 at 12:00 PM Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Hi,

No attachment. Please resend.

*\*\* Kindly quote our reference number for future correspondences.*

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>  
**Sent:** Wednesday, 11 January 2023 10:01 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI of SNJ1110R

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Greetings ,

Attached would be the PRI of SNJ1110R for your kind perusal.

**Kindly acknowledge.**

***Thank You.***

***Best Regards ,***

***S.Thanaletchumi (Ms)***

***Claims Manager***

***JACK CARS ENTERPRISE PTE LTD***

***Office : 67488824***

***Mobile : 91701900***

***Fax : 67488834***

***Email : [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)***

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