

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 14 January 2023 3:56 PM
To: tlmautomobile@tlmotor.com.sg; assignments; SUR
Subject: RE: OREF: SNM23D200202/C02/SMM2570K/LEEPG - YREF SMW3616D TLM) DOA 01.01.2023 - TO CONDUCT PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Marcus Chua to conduct PRS on without prejudice basis.

Patricia Tan
TLM Automobile Pte Ltd
Phone: 6858 5151 Ext: 801
Fax: 6858 0877
1 Defu Lane 6 Singapore 539365
Email: tlmautomobile@tlmotor.com.sg

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: tlmautomobile@tlmotor.com.sg <tlmautomobile@tlmotor.com.sg>
Sent: Saturday, 14 January 2023 12:06 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: RE: OREF: SNM23D200202/C02/SMM2570K/LEEPG - YREF SMW3616D TLM) DOA 01.01.2023 - TO CONDUCT PRS

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Hi Cecilia,

We agreed SJE - 6. Marcus Chua (LKK). Please assign to him.

Thank you

Best Regards,

Patricia Tan

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 801

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: tmautomobile@tlmotor.com.sg

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, January 11, 2023 10:59 AM

To: tmautomobile@tlmotor.com.sg

Subject: OREF: SNM23D200202/C02/SMM2570K/LEEPG - YREF SMW3616D TLM) DOA 01.01.2023 - TO CONDUCT PRS

Without Prejudice

Save As To Costs

Our reference: SNM23D200202/C02/SMM2570K/LEEPG

Your reference: SMW3616D TLM)

Dear Sirs,

We refer to your email on Tuesday, 10 January 2023 9:14 pm.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: tmautomobile@tlmotor.com.sg <tmautomobile@tlmotor.com.sg>
Sent: Tuesday, 10 January 2023 9:14 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SMM2570K & SMW3616D (TLM) ON 01.01.2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SMM2570K
Our Ref: SMW3616D

DOA: 01.01.2023

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible..

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards

Thank you

Best Regards,
Patricia

TLM Automobile Pte Ltd

Phone: 6858 5151 Ext: 801

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: tmautomobile@tlmotor.com.sg



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