

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 18 January 2023 3:07 PM  
**To:** SUR; 'Choong Meng Lee'  
**Cc:** 'Brian'; 'keesiokkiang@mova.com.sg'; 'Suanne Chiu'; 'nitha@mova.com.sg'  
**Subject:** RE: OD CLAIMS - YN9449K DOA:29/12/22

Dear Meng Lee,

As instructed by our client , please proceed to repair the **insured vehicle YN 9449K . Lump Sum Repair Not Exceeding \$40,000 or whichever lower. (Excess \$1900/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 16 January 2023 1:24 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [menglee@mova.com.sg](mailto:menglee@mova.com.sg)  
**Subject:** FW: OD CLAIMS - YN9449K DOA:29/12/22

## Lonpac External - General

Our Ref: 22/22/23/VC05/026775

Dear Meng Yan,

Please proceed to survey and revert.

We shall advise the excess applicable under Section I shortly

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** [menglee@mova.com.sg](mailto:menglee@mova.com.sg) <[menglee@mova.com.sg](mailto:menglee@mova.com.sg)>

**Sent:** Monday, 16 January 2023 11:43 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'Brian' <[brian.eng@mova.com.sg](mailto:brian.eng@mova.com.sg)>; [keesiokkiang@mova.com.sg](mailto:keesiokkiang@mova.com.sg); 'Suanne Chiu' <[suann@mova.com.sg](mailto:suann@mova.com.sg)>; [nitha@mova.com.sg](mailto:nitha@mova.com.sg)

**Subject:** RE: OD CLAIMS - YN9449K DOA:29/12/22

Dear Sir/Madam,

Please kindly assign officer-in-charge and assign surveyor to survey vehicle today at 15 Fan Yoong Road.

Thank you.

Best Regards,

*Meng Lee*

**MOVA Automotive Pte Ltd**

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



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**From:** [menglee@mova.com.sg](mailto:menglee@mova.com.sg) <[menglee@mova.com.sg](mailto:menglee@mova.com.sg)>

**Sent:** Wednesday, 11 January 2023 5:09 pm

**To:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'Brian' <[brian.eng@mova.com.sg](mailto:brian.eng@mova.com.sg)>; [keesiokkiang@mova.com.sg](mailto:keesiokkiang@mova.com.sg) <[keesiokkiang@mova.com.sg](mailto:keesiokkiang@mova.com.sg)>; 'Suanne Chiu' <[suann@mova.com.sg](mailto:suann@mova.com.sg)>; 'nitha@mova.com.sg' <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>

**Subject:** OD CLAIMS - YN9449K DOA:29/12/22

Dear Sir/Madam,

Please kindly be informed that YN9449K was badly damaged and currently we still checking on the spare parts for the estimate cost of repair.

Thank you.

**Best Regards,**

*Meng Lee*

**MOVA Automotive Pte Ltd**

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151

