Shiau Chan (LKKAuto) From: JOANNE YONG < joanneyong@uoi.com.sg> Sent: Friday, 3 March 2023 11:25 AM Shiau Chan (LKKAuto); SUR To: Cc: LEE KATIE **Subject:** RE: OD Claim-Request for Survey: GBH 9836E-Toyota Dyna / Policy No. DHOM110165261804 / Vinum Holdings Pte Ltd / M11D00062301 Dear Shiau, Please proceed. Thank You Regards, Joanne Yong Senior Executive Claims United Overseas Insurance Limited 146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID * (65) 6490 9329 Fax • (65) 6327 3872 | Email • joanneyong@uoi.com.sg **UOI EMAIL DISCLAIMER** Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group. From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com> Sent: Thursday, March 2, 2023 4:56 PM To: JOANNE YONG <joanneyong@uoi.com.sg>; SUR <sur@lkkauto.com> Cc: LEE KATIE <katielee@uoi.com.sg> Subject: RE: OD Claim-Request for Survey: GBH 9836E-Toyota Dyna / Policy No. DHOM110165261804 / Vinum Holdings Pte Ltd / M11D00062301 CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. Dear Joanne, Enclosed herewith 2nd preliminary advice of GBH 9836E. Kindly approve on supplementary. Best Regards, Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: JOANNE YONG < joanneyong@uoi.com.sg> Sent: Tuesday, February 21, 2023 10:29 AM To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com> Cc: LEE KATIE < katielee@uoi.com.sg> Subject: RE: OD Claim-Request for Survey: GBH 9836E-Toyota Dyna / Policy No. DHOM110165261804 / Vinum Holdings Pte Ltd / M11D00062301

Dear Shiau,

Please proceed for authorized repairs.

Thank You

Regards,

Joanne Yong

Senior Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID * (65) 6490 9329 Fax • (65) 6327 3872 | Email • joanneyong@uoi.com.sg

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, February 20, 2023 2:53 PM

To: JOANNE YONG < joanneyong@uoi.com.sg; SUR < sur@lkkauto.com

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: RE: OD Claim-Request for Survey: GBH 9836E-Toyota Dyna / Policy No. DHOM110165261804 / Vinum Holdings Pte Ltd / M11D00062301

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Joanne,

Enclosed herewith preliminary advice of GBH 9836E.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Monday, January 16, 2023 11:34 AM

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: RE: OD Claim-Request for Survey: GBH 9836E-Toyota Dyna / Policy No. DHOM110165261804 / Vinum Holdings Pte Ltd / M11D00062301

Dear Joanne,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JOANNE YONG < joanneyong@uoi.com.sg>

Sent: Monday, 16 January 2023 11:16 AM

To: deborah.lai@laihuat.com.sg; assignments <assignments@lkkauto.com>; sur@lkkauto.co

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: FW: OD Claim-Request for Survey: GBH 9836E-Toyota Dyna / Policy No. DHOM110165261804 / Vinum Holdings Pte Ltd / M11D00062301

Dear Deborah,

Refer to your email below.

We will appoint surveyor from LKK Auto Consultants Pte Ltd to contact you shortly.

Dear Sir/LKK Auto Consultants,

kindly assist for this new assignment and acknowledge receipt.

Thank You

Regards,

Joanne Yong

Senior Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID * (65) 6490 9329 Fax • (65) 6327 3872 | Email • joanneyong@uoi.com.sg

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be

guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Deborah Lai < deborah.lai@laihuat.com.sg> Sent: Saturday, 14 January 2023 4:47 pm

To: 'WONG JOSEPHINE' < josephinewong@uoi.com.sg>

Cc: LEE KATIE < katielee@uoi.com.sg>

Subject: OD Claim-Request for Survey: GBH 9836E-Toyota Dyna / Policy No. DHOM110165261804 / Vinum Holdings Pte Ltd

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine

We refer to the above matter.

Please can you arrange for survey of your insured's vehicle no. GBH 9836E? Supporting documents are enclosed for your kind reference.

Thank you.

Kind regards.

Deborah Lai LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722 Tel: 64538110 Fax: 64596267