

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 26 May 2023 11:46 AM  
**To:** cheehan.go@cyclecarriage.com.sg; SUR; (dennis.yap@cyclecarriage.com.sg)  
**Subject:** FW: OD CLAIM SGA 3030E-DOA: 13/1/2023 ( FINALIZE )

Dear Chee Han,

COR \$24,670.50 before excess \$700 and GST @ 11 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Go Chee Han <cheehan.go@cyclecarriage.com.sg>  
**Sent:** Thursday, May 25, 2023 6:19 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Dennis Yap <dennis.yap@cyclecarriage.com.sg>  
**Subject:** RE: OD CLAIM SGA 3030E-DOA: 13/1/2023 ( FINALIZE )

Hi Veron,

For finalize.

Hi Dennis , please provide photos.

Thanks  
Cheehan

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Tuesday, May 23, 2023 2:32 PM  
**To:** Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM SGA 3030E-DOA: 13/1/2023

**This email was sent from outside of your organisation**

Dear Chee Han,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Friday, January 20, 2023 8:58 AM

**To:** Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** OD CLAIM SGA 3030E-DOA: 13/1/2023

Dear Chee Han,

As instructed by our client , please proceed to repair the **insured vehicle SGA 3030E (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

Sent: Monday, 16 January 2023 10:46 AM

To: Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>; Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Subject: RE: SGA3030E - OD CLAIM DOA SGA3030E

Dear Sharon,

Thank you for the assignment.

Dear Chee Han,

Noted with thanks.

We will arrange survey accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>

Sent: Monday, 16 January 2023 9:44 AM

To: Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>

Cc: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Subject: RE: SGA3030E - OD CLAIM DOA SGA3030E

Internal

Dear Go Chee Han

LKK will survey.

Thank you.

-----Original Message-----

From: Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>

Sent: Friday, January 13, 2023 6:50 PM

To: Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

Subject: [EXT] SGA3030E - OD CLAIM

Dear Sir/Mdm,

Please arrange for vehicle survey on 17 Jan 2023 after 11AM.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

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