

Mei Kwan (LKKAuto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Friday, January 13, 2023 4:03 PM
To: Admin A
Cc: admin-d
Subject: FW: TP DS claim: Direct Settlement (MY) - Accident Involving SNB5789Z (GRAB) & PC2410G DOA: 13.01.2023 (VEH GROUNDED)
Attachments: SNB5789Z_EFILE.pdf; SNB5789Z_EST INV.pdf; Insurer Enquiry — GEARS.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Internal

Dear LKK

OI NO REPORTING

Policyholder/Insured : TIONG HENG TRANSPORT PTE. LTD.

Correspondence Address : 1 SOON LEE STREET SINGAPORE 627605

From: Claims Banca (Allianz Insurance Singapore)
Sent: Friday, January 13, 2023 4:00 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; admin-a@lkkauto.com
Cc: Yan (LKK Auto) <admin-d@lkkauto.com>
Subject: TP DS claim: Direct Settlement (MY) - Accident Involving SNB5789Z (GRAB) & PC2410G DOA: 13.01.2023 (VEH GROUNDED)

Your ref: SNB5789Z

Our ref: PC2410G

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Motor Claim Assessor, **Mei Yen @ 6631 1507**, located at **2 Pandan Crescent / Level 4**

Please be informed that our insured has yet lodge the accident report. Therefore, we are unable to comment liability at this moment.

Thank you.

Best regards,

Shanti. R

Claims Service
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 | Singapore 068897
Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

P Please consider the environment before printing this e-mail.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Friday, January 13, 2023 2:44 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: [EXT] RE: Direct Settlement (MY) - Accident Involving SNB5789Z (GRAB) & PC2410G DOA: 13.01.2023 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **PC2410G** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507**, located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
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2 Pandan Crescent

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