

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 20 March 2023 5:05 PM
To: Rasul (LKKAUTO); SUR; CS A Team; Juan Paulo Bongon Baldoz
Subject: RE: TP FINALIZED: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl

Dear Paulo,

“Without Prejudice”

We will be advising our Principal a cost of repair of \$18,651.71 before GST with 5 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Sent: Saturday, 18 March 2023 10:46 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: TP FINALIZED: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl
Importance: High

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Saturday, 18 March 2023 10:45:39 am (UTC+08:00) Kuala Lumpur, Singapore
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: TP FINALIZED: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl

Dear Rasul,

Kindly check & confirm finalized amount \$18,651.71 before GST (part by part). 5 days repair.

Attached before paint & after repair photos.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Juan Paulo Bongon Baldoz
Sent: Wednesday, 1 March 2023 3:33 pm
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: SUPPLEMENTARY: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl
Importance: High

Hi Rasul,

Refer to attached supplementary list & damage photos.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 18 January 2023 9:14 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Subject: RE: 3rd REMINDER: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl

Without Prejudice

Dear Paulo,

We refer to your email below.

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Tuesday, 17 January 2023 8:54 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>
Subject: 3rd REMINDER: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl
Importance: High

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3rd REMINDER!!

Hi Kah,

Kindly check if third party already reported the accident?

Please advise liability.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Juan Paulo Bongon Baldoz
Sent: Monday, 16 January 2023 4:15 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl
Importance: High

REMINDER!!

Hi Kah,

Kindly check if third party already reported the accident?

Please advise.

Thank you

Paulo
Service Consultant
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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, 16 January 2023 9:22 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl

Dear Paulo,
Thank you for the email.

Dear Kah Leong,
Kindly assist.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Friday, 13 January 2023 4:42 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl

Importance: High

Hi Rajes,

Kindly check if third party already reported the accident?

Please advise.

Thank you

Paulo

Service Consultant

Bodyshop & Paint



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45 Leng Kee Road Singapore 159103

M (65) 98270463

www.wearnesauto.com

juan.paulo@wearnes.com

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, 13 January 2023 4:40 pm

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023 - Our ref: SNM23D200336/C02/tankl

Dear Paulo,

Noted with thanks.

We will arrange accordingly on 18 January (Wednesday) @ 11am at 45 Leng Kee JLR (Waiting).

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Friday, 13 January 2023 3:55 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA:
12/01/2023 - Our ref: SNM23D200336/C02/tankl

Importance: High

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Dear Kah,

We choose LKK to conduct the survey, please arrange on 18 January (Wednesday).

Customer will be here 11am at 45 Leng Kee JLR (Waiting).

Kindly check & revert if your insured reported the accident?

Thank you

Paulo

Service Consultant

Bodyshop & Paint



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45 Leng Kee Road Singapore 159103

M (65) 98270463

www.wearnesauto.com

juan.paulo@wearnes.com

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 13 January 2023 10:29 am

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Subject: RE: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA:
12/01/2023 - Our ref: SNM23D200336/C02/tankl

Without Prejudice

Dear Paulo,

We refer to your email below.

Strictly without admission of liability, please let us have a copy of the estimate for us to review the matter.

Aside, please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Thursday, 12 January 2023 4:32 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Billy Tan <billy.tan@sg.cntaiping.com>

Subject: Direct Settlement involving vehicle SNF5329Y (Ours) & GBJ4308K (Your Insured) DOA: 12/01/2023.

Importance: High

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Dear officer-in-charge,

For claim registration.

Besides, kindly check if your insured lodge their accident report & check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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45 Leng Kee Road Singapore 159103

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