

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 16 January 2023 9:25 AM
To: VAuG Claims; SUR
Subject: RE: SMG2290A - Ergo OD - DOA: 10/01/2023 - Authorization To Repair

Dear Raymond,

As instructed by our client , please proceed to repair the **insured vehicle SMG 2290A (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Saturday, 14 January 2023 9:47 AM
To: Melody Teoh <melody.teoh@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: Re: SMG2290A - Ergo OD - DOA: 10/01/2023 - Authorization To Repair

Good morning,

Can we have the authorization to repair the vehicle?

Thanks!
Best Regards
Raymond Teo

 **Vin's**
AUTOMOTIVE GROUP
#VAuG

Sin Ming AutoCity
160 Sin Ming Drive

Singapore 575722
Claims Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Fri, 13 Jan 2023 at 11:49, VAuG Claims <claims@vinsautogroup.com.sg> wrote:

Good morning,

Can we have the authorization to repair the vehicle?

Owner would like to collect the vehicle before CNY

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03
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