

## Veron Chen (LKKAuto)

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**From:** VAuG Claims <claims@vinsautogroup.com.sg>  
**Sent:** Thursday, 2 March 2023 3:27 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** Re: FW: SMG2290A - Ergo OD - DOA: 10/01/2023 - Authorization To Repair

Hi,

Please proceed

Thanks!

Eric



Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722  
Claims Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

\*\* w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 \*\*

On Thu, 2 Mar 2023 at 14:49, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Eric,

**“Without Prejudice”**

We will be advising our Principal a cost of repair of \$5375/- with 4 days of repair, subject to their approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Thursday, 2 March 2023 1:08 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** Re: SMG2290A - Ergo OD - DOA: 10/01/2023 - Authorization To Repair

Hi Veron,

Please check attached

Thanks



Sin Ming AutoCity

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Singapore 575722

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On Wed, 22 Feb 2023 at 16:31, VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)> wrote:

Hi,

Please assist to finalise this case

Thanks & Regards,

Eric



Sin Ming AutoCity

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On Mon, 16 Jan 2023 at 09:25, Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Raymond,

As instructed by our client , please proceed to repair the **insured vehicle SMG 2290A (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>  
**Sent:** Saturday, 14 January 2023 9:47 AM  
**To:** Melody Teoh <[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: SMG2290A - Ergo OD - DOA: 10/01/2023 - Authorization To Repair

Good morning,

Can we have the authorization to repair the vehicle?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

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On Fri, 13 Jan 2023 at 11:49, VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)> wrote:

Good morning,

Can we have the authorization to repair the vehicle?

Owner would like to collect the vehicle before CNY

Thanks!

Best Regards

Raymond Teo



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