

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 12 January 2023 10:41 AM  
**To:** Chia Sin Muk; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** ERGO REF. CDMPG23000068-001 - Arrange survey for vehicle no. SMM3952K, your ref. no. SMG2290A, DOA: 10.01.2023

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Chia Sin Muk <em1autopteltd@gmail.com>  
**Sent:** Wednesday, 11 January 2023 6:04 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>  
**Subject:** Re: Arrange survey for vehicle no. SMM3952K, your ref. no. SMG2290A, DOA: 10.01.2023

WITHOUT PREJUDICE

Dear Pauline

We selected LKK to conduct a survey on our vehicle no. SMM3952K.

**Thanks & Best Regards,**

Annie, on behalf of,  
Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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On Wed, 11 Jan 2023 at 16:02, ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Annie,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>  
**Sent:** Wednesday, 11 January 2023 3:50 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** Arrange survey for vehicle no. SMM3952K, your ref. no. SMG2290A, DOA: 10.01.2023

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. SMM3952K as per attached file.

**Thanks & Best Regards,**  
Annie, on behalf of,  
Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

## **EM-1 Auto Pte Ltd**

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