

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 June 2023 11:50 AM
To: ENG HUEY NI
Cc: Admin A; MT_Claim_SG
Subject: [SEEK MANDATE] - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC
Ref : 22/23/23/VC05/026823 *** LKK REF: CC4/LPC23000412/Kpa3
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; GBA3450K LOD.pdf

Your ref: **22/23/23/VC05/026823**
Our ref : CC4/LPC23000412/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBL6232X(LONPAC) AND GBA3450K(TP) ON 09/01/2023

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"THIAM HENG HUAT PTE LTD"** at **\$3,442.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 13,678.74	\$ 2,916.00 (\$2,700.00 + 8%GST)
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 26.75	\$ 26.75
Total	\$ 14,305.49	<u>\$ 3,442.75</u>

Surveyor recommended 4days for repair + 1SUNDAY = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, January 12, 2023 3:06 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823 *** LKK REF: CC4/LPC23000412/Kpa3

Lonpac External - Confidential

Hi Mei Kwan,

Please see attached OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 12 January 2023 2:37 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823 *** LKK REF: CC4/LPC23000412/Kpa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 12 January 2023 1:49 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Thursday, 12 January 2023 12:12 PM

To: assignments <assignments@lkkauto.com>

Cc: thh176@yahoo.com; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823

Lonpac External - General

Dear Meng Yan,

For your necessary actions please.

Thank you.

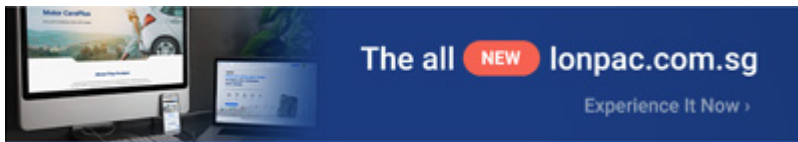
Best Regards,

Charmaine Kong

Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Thursday, 12 January 2023 12:07 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23

Dear Gerald,

Please arrange for Kenneth Kong- LKK to conduct the survey.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd
82636295

On Thursday, 12 January 2023 at 11:45:05 am SGT, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 22/23/23/VC05/026823 (Huey Ni's case)

Dear Steven,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Thursday, 12 January 2023 11:18 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295