

## Hsiao Tong (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Thursday, 13 July 2023 11:55 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 ||  
LONPAC Ref : 22/23/23/VC05/026823 \*\*\* LKK REF: CC4/LPC23000412/Kpa3

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Hi Hsiao Tong,

Thanks for the MV and LTA rebates.

For LOU, please try to offer \$400 first. Total mandate is up to \$3,442.75 as per your proposal.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, July 10, 2023 4:16 PM  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823  
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Dear Sirs,

As requested: -

Market Value	: \$37,000.00 (est)
LTA Rebate	: \$14,478.00 (est)
Nett Value	: \$22,522.00 (est)

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Monday, June 5, 2023 12:16 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: [SEEK MANDATE] - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823  
\*\*\* LKK REF: CC4/LPC23000412/Kpa3

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Hi Hsiao Tong.

TPV was registered in year 2007, please let us have the pre-vailing MV and COE rebate of the TPV.

Thanks

Huey Ni

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, June 5, 2023 11:50 AM  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** [SEEK MANDATE] - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823 \*\*\*  
LKK REF: CC4/LPC23000412/Kpa3

Your ref: **22/23/23/VC05/026823**  
Our ref : CC4/LPC23000412/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBL6232X(LONPAC) AND GBA3450K(TP) ON 09/01/2023**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "THIAM HENG HUAT PTE LTD" at **\$3,442.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 13,678.74	\$ 2,916.00 (\$2,700.00 + 8%GST)
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 26.75	\$ 26.75
<b>Total</b>	<b>\$ 14,305.49</b>	<b><u>\$ 3,442.75</u></b>

Surveyor recommended 4days for repair + 1SUNDAY = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/05/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Thursday, January 12, 2023 3:06 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 | | LONPAC Ref : 22/23/23/VC05/026823

\*\*\* LKK REF: CC4/LPC23000412/Kpa3

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Hi Mei Kwan,

Please see attached OI GIA.

Thanks

Huey Ni

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 12 January 2023 2:37 pm

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823 \*\*\* LKK REF: CC4/LPC23000412/Kpa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, 12 January 2023 1:49 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Thursday, 12 January 2023 12:12 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [thh176@yahoo.com](mailto:thh176@yahoo.com); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23 || LONPAC Ref : 22/23/23/VC05/026823

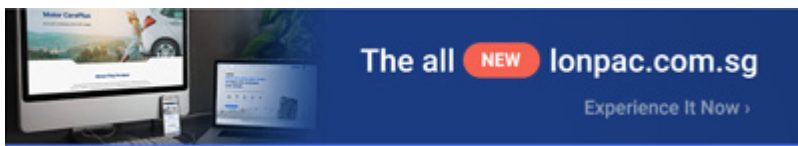
## Lonpac External - General

Dear Meng Yan,

For your necessary actions please.

Thank you.

Best Regards,  
Charmaine Kong  
Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>  
**Sent:** Thursday, 12 January 2023 12:07 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23

Dear Gerald,

Please arrange for Kenneth Kong- LKK to conduct the survey.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

On Thursday, 12 January 2023 at 11:45:05 am SGT, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 22/23/23/VC05/026823 ( Huey Ni's case)

Dear Steven,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>

**Sent:** Thursday, 12 January 2023 11:18 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** REQUEST FOR PRS - GBA3450K YOUR INSURED: GBL6232X DOA: 09.01.23

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295