

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 11 January 2023 5:36 PM
To: FONG MOTORS; SUR; assignments
Cc: Alfred Toh
Subject: RE: PRI FOR SKQ228R- O/R : SNM23D200306/XE6832R/TOHHS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Pls be advised that insured yet to lodge report.
Please let us have a copy of your client's accident report.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Wednesday, 11 January 2023 5:33 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: PRI FOR SKQ228R- O/R : SNM23D200306/XE6832R/TOHHS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Kindly arrange Adrian Ling (LKK)
thank you.

Regards
Siew Cheng

On Wed, Jan 11, 2023 at 5:16 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM23D200306/XE6832R/TOHHS (insured yet to lodge report)

Your reference: SKQ228R

Dear Sirs / Madam,

ACCIDENT INVOLVING XE6832R & SKQ228R on 07/01/2023

We refer to your email of 11/01/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 11 January 2023 4:53 pm
To: FONG MOTORS <fongmotors@gmail.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRI FOR SKQ228R- O/R : SNM23D200306/XE6832R/TOHHS

Dear Jenny,

Please assist to conduct PRS for SKQ228R.

OIC – Alfred Toh

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Wednesday, 11 January 2023 12:29 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRI FOR SKQ228R

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Dear Lim,

Time was around 09:27 am

Attach scence photo for you to expedite.

Thank you.

Regards

Siew Cheng

Fong Motors

On Wed, Jan 11, 2023 at 12:11 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Hi,

Please advise the time of accident.

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Wednesday, 11 January 2023 11:58 am
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: PRI FOR SKQ228R

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Dear Sir/Mdm,

ACCIDENT INVOLVING SKQ228R AND XE6832R ALONG 31 SPRINGSIDE PLACE ON 7 JAN 2023

We act for the owner of vehicle no. SKQ228R

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

Kindly let us have your list of surveyor.

Thank you.

Regards

Siew Cheng

Fong Motors

81820548

1 Kaki Bukit Ave 6

#01-45

Singapore 417883