

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 16 January 2023 2:29 PM
To: menglee@mova.com.sg; assignments
Cc: 'Ong Hock Kong'; avril@mova.com.sg; nitha@mova.com.sg
Subject: RE: OD CLAIMS - SME6378R DOA 09/01/2023 (DESKTOP SURVEY)

Dear Meng Lee,

As instructed by our client , please proceed to repair the **insured vehicle SME 6378R. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: menglee@mova.com.sg <menglee@mova.com.sg>
Sent: Monday, 16 January 2023 9:08 AM
To: assignments <assignments@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Ong Hock Kong' <hk.ong@mova.com.sg>; avril@mova.com.sg; nitha@mova.com.sg
Subject: RE: OD CLAIMS - SME6378R DOA 09/01/2023

Dear LKK,

Attached additional photos for desktop survey.

Thank you.

Best Regards,
Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



From: menglee@mova.com.sg <menglee@mova.com.sg>

Sent: Monday, 16 January 2023 9:08 am

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'veronchen@lkkauto.com' <veronchen@lkkauto.com>

Cc: 'Ong Hock Kong' <hk.ong@mova.com.sg>; 'avril@mova.com.sg' <avril@mova.com.sg>; 'nitha@mova.com.sg' <nitha@mova.com.sg>

Subject: RE: OD CLAIMS - SME6378R DOA 09/01/2023

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Attached photos for desktop survey.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



From: menglee@mova.com.sg <menglee@mova.com.sg>

Sent: Thursday, 12 January 2023 10:25 am

To: 'claims@allianz.com.sg' <claims@allianz.com.sg>; 'sharon.lim@allianz.sg' <sharon.lim@allianz.sg>

Cc: 'Ong Hock Kong' <hk.ong@mova.com.sg>; 'avril@mova.com.sg' <avril@mova.com.sg>; 'nitha@mova.com.sg' <nitha@mova.com.sg>

Subject: FW: OD CLAIMS - SME6378R DOA 09/01/2023

Importance: High

Dear All,

Surveyor had not come to survey yesterday. Please kindly arrange surveyor to survey vehicle today at 15 Fan Yoong Road.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



From: nitha@moval.com.sg <nitha@moval.com.sg>

Sent: Tuesday, 10 January 2023 4:08 pm

To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>

Cc: 'AVRIL HO' <avril@moval.com.sg>; 'Ong Hock Kong' <hk.ong@moval.com.sg>

Subject: OD CLAIMS - SME6378R DOA 09/01/2023

Dear All,

Kindly assign surveyor to survey the above-mentioned vehicle tomorrow at 15 Fan Yoong Road.

Thank you,
Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

