Meng Yan (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Thursday, 12 January 2023 9:39 AM

To: chong pohkin; Chua, Gek Tiang Ruth; admin-d; assignments; SUR

Subject: LKK/KK(veh IN) \ CMTD2300161/RUC(nr) | (Pre-Repair Survey) SMW 6428K AND

SJT 2507T ALONG SLE TOWARDS WOODLANDS ON 11.01.2023 AT 0825 HRS)

Attachments: SMW 6428K GIA REPORT.zip

Without Prejudice

Our Reference: CMTD2300161/RUC

Your Reference: SMW6428K

Dear Poh Kin,

We refer to your email reply and agreed to appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange Mr. Kenneth to survey SMW6428K on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report

Please revert your report upon completion of survey to my colleague, Ms. Ruth

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: chong pohkin <pohkin@kgcworkshop.com.sg>

Sent: Thursday, January 12, 2023 9:31 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth < ruth.chua@sompo.com.sg> **Subject:** RE: PRI \ CMTD2300161/RUC(nr) | (Pre-Repair Survey) SMW 6428K AND SJT 2507T ALONG SLE TOWARDS

WOODLANDS ON 11.01.2023 AT 0825 HRS)

Importance: High

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WITHOUT PREJUDICE

Your Ref: CMTD2300161/RUC(nr) (Your Insured SJT 2507T)

Our Ref: SMW 6428K

Dear Grace,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMW 6428K AND SJT 2507T ALONG SLE TOWARDS WOODLANDS ON 11.01.2023 AT 0825 HRS

We refer to the above matter and below e-mail.

We would like to select Mr Kenneth Kong of LKK Auto Consultants Pte Ltd as SJE.

Kindly get your surveyor contact us to arrange PRI soon.

*CAR in workshop.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116) Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg

Like our Facebook page today!
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From: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Sent: Thursday, 12 January 2023 7:59 am

To: chong pohkin <pohkin@kgcworkshop.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: PRI \ CMTD2300161/RUC(nr) | (Pre-Repair Survey) SMW 6428K AND SJT 2507T ALONG SLE TOWARDS

WOODLANDS ON 11.01.2023 AT 0825 HRS)

Our Reference: CMTD2300161/RUC

Your Reference: SMW6428K

Without Prejudice EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

Date: 12/01/2023

M/S KGC WORKSHOP PTE LTD

Dear Poh Kin,

ACCIDENT INVOLVING SJT2507T & SMW6428K ON 11.01.23

We refer to your Notice of Accident dated 11/01/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FormTeam Consultancy	Frankie Pang
	Chow BoXiong
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong
RT Appraisal Pte Ltd	Ricky Teng
	Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: chong pohkin <pohkin@kgcworkshop.com.sg>

Sent: Wednesday, January 11, 2023 4:56 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: RE: <URGENT><Immediate Attention>(Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE

NOS. SMW 6428K AND SJT 2507T ALONG SLE TOWARDS WOODLANDS ON 11.01.2023 AT 0825 HRS)

Importance: High

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(URGENT), resend. Attached with GIA report.

From: chong pohkin pohkin@kgcworkshop.com.sg

Sent: Wednesday, 11 January 2023 3:54 pm

To: 'MotorSurvey@sompo.com.sg' MotorSurvey@sompo.com.sg

Subject: <URGENT><Immediate Attention>(Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS.

SMW 6428K AND SJT 2507T ALONG SLE TOWARDS WOODLANDS ON 11.01.2023 AT 0825 HRS)

Importance: High

(URGENT)

WITHOUT PREJUDICE

Your Ref: to be advised (Your Insured SJT 2507T)

Our Ref: SMW 6428K

Dear Sirs,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMW 6428K AND SJT 2507T ALONG SLE TOWARDS WOODLANDS ON 11.01.2023 AT 0825 HRS

We act for <u>Lim Peck Ying Tracy</u>, whose vehicle was registration number <u>SMW 6428K</u> was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working** days of your receipt of this notice whether you would lie to conduct a pre-repair survey of the vehicle.

Kindly let us have your <u>List of Surveyor</u> as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

*CAR in workshop.

Regards,
Poh Kin, Chong
Claims Executive
KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)
Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986
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