

Hsiao Tong (LKKAUTO)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Monday, 20 March 2023 4:25 PM
To: Admin A; CS A Team
Subject: LOD - YQ 7977A, your ref. no. YN2034U, DOA : 10.01.2023 TP - LONPAC
Attachments: YQ7977A, LONPAC - LOD-20032023155942.pdf

WITHOUT PREJUDICE

Dear Sir/Madam,

COR : \$ 4,860.00
LTA : \$ 2.00
LOR : \$ 810.00 (5 days x \$150 + gst)
PRI : \$ 300.00 (2 Days x \$150)

Total : \$ 5,972.00
=====

Kindly arrange for settlement.

Thanks & Best Regards,

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG NO: 201316380R

Proforma Invoice

M/S JOO PTE LTD

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPARTMENT
300 Beach Road, #17-04/06
The Concourse, Singapore 199555

Ref. No. : 23/PI0009/5692TP

Date : 20.03.2023

Date of Accident 10.01.2023
Our Vehicle Number YQ 7977A
Model TOYOTA DYNA
Your Insured YN 2034U

WITHOUT PREJUDICE

DESCRIPTION	SUB AMOUNT	GST	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended by LKK Taufikh)	4,500.00	360.00	4,860.00
LTA Fee	1.85	0.15	2.00
Loss of (Rental/Use)(5 Days x \$150/day)	750.00	60.00	810.00
Pre-Inspection Day (2 Days x \$150/day)	300.00		300.00

Total Amount

\$ 5,972.00

Singapore Dollars : Five Thousand Nine Hundred and Twelve only.



LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) YQ7977A and YN2034U /
ON 10/1/2023 ALONG Geylang Rd, Singapore

I, Joo Pte Ltd, NRIC No. / Company Reg. No.
200720361K of (address) _____

Postal Code _____, the registered owner (or authorised agent) of motor vehicle registration number
YQ7977A hereby authorise your workshop EM-1 Auto Pte Ltd (Company/GST REG.No. : 201316380R)

Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Pte Ltd on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource, I will pay you a reasonable amount to reflect the additional period of time to shorten. I, further authorize that the monies to be made-payable to EM-1 Auto Pte Ltd.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.

Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Pte Ltd or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Pte Ltd or the Repairer.

Signature: _____

Company Stamp:
(if applicable)



Name: _____

NRIC No: _____

Contact No: _____

Date: _____

Joo Pte Ltd

200720361K

83830699

11/01/2023



LONPAC INSURANCE BHD

CLAIM NO : 22/23/23/VC05/026827
DATE : 30 MAY 2023

DISCHARGE VOUCHER

I/We, JOO PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YN2034U the sum of Singapore Dollar Two Thousand Seven Hundred Fifty Only (**\$2,750.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YQ7977A and YN2034U on 10/01/2023 along/at GEYLANG ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ E'CAPS RENOVATION & CONSTRUCTION PTE LTD AND/OR HABIB AHASHAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"EM-1 AUTO PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

8/6/23.



.....
Signature of vehicle owner/Date

JOO PTE LTD

08/06/2023

.....
Name of vehicle owner /Date

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG NO: 201316380R

TAX INVOICE

M/S JOO PTE LTD

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPARTMENT
300 Beach Road, #17-04/06
The Concourse, Singapore 199555

Inv. No. : 23/00024/5692TP

Date : 09.06.2023

Date of Accident 10.01.2023
Our Vehicle Number YQ 7977A
Model TOYOTA DYNA
Your Insured YN 2034U

DESCRIPTION	SUB AMOUNT	GST	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended by LKK Taufikh)	2,250.00	180.00	2,430.00

Total Amount : \$ 2,430.00

Singapore Dollars : Two Thousand Four Hundred and Thirty only.





長江企業(私人)有限公司

Chiang Kang Enterprises Co. (Pte.) Ltd.

YQ 7777A
6m-1
1995-2003
TOTAL DEFENCE
TIGERS AND NOT FOR EXPORT

TAX INVOICE

No. 4 Petain Road, Petain Court Singapore 208086 Tel: 6298 1936, 6294 0246 Fax: 6298 3864

RENTAL OF CARS, VANS, PICK-UPS & LORRIES

出租：汽車、廣告車、必甲與輕重型羅厘

GST Reg. No. 19-8304039-K

HIRER'S PARTICULARS

If Different From

Section 1

I/We Jao Pte Ltd

of 148 Potong Pasir Ave 1

#02-29

S 350148

Tel:

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from CHIANG KANG ENTERPRISES CO. (PTE.) LTD. hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$1500/- to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) COMPREHENSIVE MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2000/- for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle. whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼		GBC 1728 m		Rental Agreement 合同號碼 No. A 94536	
Section 1: Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄				租出日期及時間	
姓名 Name: Lim Brendan		租出日期及時間 Date & Time OUT 11-01-2023 12:40pm		交車日期及時間	
地址 Address: BIK 24A Bukit Batok East Ave 5		租出日期及時間 Date & Time IN 16-01-2023 12:25		Chargeable	
#03-170		S 650249		Rates Amount	
居民證/護照號碼 I/C No./Passport No: S9603842I		駕駛執照號碼 Driving Licence No: S9603842I		天 Days @ \$ 8750/-	
居民證/護照種類 Type of I/C/Passport:		Pass 日期 Pass Date: 14/09/2020		星期 Weeks @ \$	
出生日期 Date of Birth: 05/03/1996		發出地 Place of Issue:		月 Month @ \$	
三號保險底金 \$1500/-		一號保險底金 \$2000/-		ADD 8% GST 860/-	
a) Third Party Only Policy Excess \$1500/-		b) Comprehensive Policy Excess \$2000/-		送車/費 Delivery Fees	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:				總計 Total Charge 8810/-	
備註與付款記錄 Remarks & Payment Records				按金 Security Deposit	
				總金額 Total Payable 8810/-	
				來銀 Amount Paid	
				收車費用 Collection Fees/Misc.	
				超過/小時 Extra Hours @ \$	
IMPORTANT! For Singapore Use only!					
出車油箱 Fuel Tank OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		出車油箱 Fuel Tank IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		租費不包括汽油 Rates Do Not Include Fuel	
車牌號碼 Vehicle No: 1)		起 From:		至 To:	
車牌號碼 Vehicle No: 2)		起 From:		至 To:	
工具 Tools		輪胎 Spare Tyre		裝飾品 Accessories	
車輛發出人 Vehicle Issued By:		車輛接收人 Vehicle Collected By:		加額費用 Total Additional Charges	
NOTE: 註 租車者或司機必須付所有停車及違反交通法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING AND TRAFFIC VIOLATIONS.				總計 Grand Total	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE

我/我們同意以上及後頁租車公司所列的條規與條件。

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期

Date: _____

租車者簽名

Signature of Hirer: _____



YQ 7977A


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YN2034U

Date of Accident

10/01/2023 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **29/12/2022 - 28/12/2023**Requested By **Chew Hsiao Tong (National As...**Requested Date **11/01/2023 14:22****Payment details**Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

EM-1 AUTO PTE LTD

Bank Account Details

Beneficiary Name:

EM-1 AUTO PTE LTD

Bank Name / Branch Name:

OCBC / OCBC NORTH BRANCH

Bank Account No.:

647-718220-001

Bank Code / Branch Code:

7339 / 647

Swift Code

OCBCSGSG

Email Address:

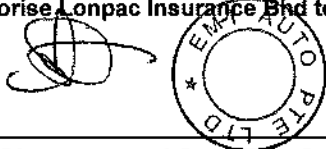
em1autopteltd@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Annie Cheong / Administrator / 64523298

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 08/06/2023

Acknowledged by :

Chia Sin Mui

Name / Date: 08/06/2023

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 13 June 2023 8:02 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

Dear Sirs,

For an update, we have settled the matter at a global sum of \$2,750.00(all-in) with third party.

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Saturday, May 13, 2023 9:19 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: [SEEK MANDATE] - Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

Lonpac External - Confidential

Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, May 12, 2023 2:56 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

Your ref: **22/23/23/VC05/026827**
Our ref : CC4/LPC23000397/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN2034U(LONPAC) AND YQ7977A(TP) ON 10/01/2023

We refer to the above matter.

Third party reported that he was parked at the roadside. Suddenly insured driver cut into his lane and hit onto his vehicle.

Our insured driver reported that third party moved off from stationary position while insured driver was making a left turn. Thus, resulted accident.

Third party has no video for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **"EM-1 AUTO PTE LTD"** at **\$2,754.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with 8% GST)	\$ 8,860.70		\$ 4,860.00 (\$4,500.00 +8%GST)
2. Loss of Rental (5days x \$150.00)	\$ 810.00		\$ 648.00 (5days x \$120.00)(+8%GST)
3. Loss of Use-PRI (2days x \$150.00)	\$ 300.00		---
			\$ 5,508.00
		@ 50%	\$ 2,754.00
Total	\$ 9,970.70		\$ 2,754.00

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 13 January 2023 2:47 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

Lonpac External - Confidential

Our Ref: 22/23/23/VC05/026827

Dear Meng Yan,

Attached copy of insured report for onward transmission to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, 12 January 2023 10:38 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 12 January 2023 6:39 AM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Chia Sin Muk <em1autopteltd@gmail.com>
Subject: FW: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

Lonpac External - Confidential

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Wednesday, 11 January 2023 6:13 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

WITHOUT PREJUDICE

Dear Gerald

We selected no.8) Mohd Taufik - LKK to conduct a survey on our vehicle no. YQ7977A

Thanks & Best Regards,
Annie, on behalf of,
Chia Sin Muk (Mr)
m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643
Co. / GST Registration Number: 201316380R

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On Wed, 11 Jan 2023 at 16:05, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Annie,

Our insured has not lodged the report. Please advise location of accident.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Wednesday, 11 January 2023 3:57 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. YQ7977A as per attached file.

Thanks & Best Regards,
Annie, on behalf of,
Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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