

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 12 May 2023 2:56 PM  
**To:** geraldph@lonpac.com  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** [SEEK MANDATE] - Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; YQ7977A LOD.pdf

Your ref: **22/23/VC05/026827**  
Our ref : CC4/LPC23000397/Tpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING YN2034U(LONPAC) AND YQ7977A(TP) ON 10/01/2023**

We refer to the above matter.

Third party reported that he was parked at the roadside. Suddenly insured driver cut into his lane and hit onto his vehicle.

Our insured driver reported that third party moved off from stationary position while insured driver was making a left turn. Thus, resulted accident.

Third party has no video for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **"EM-1 AUTO PTE LTD"** at **\$2,754.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with 8% GST)	\$ 8,860.70		\$ 4,860.00 (\$4,500.00 +8%GST)
2. Loss of Rental (5days x \$150.00)	\$ 810.00		\$ 648.00 (5days x \$120.00)(+8%GST)
3. Loss of Use-PRI (2days x \$150.00)	\$ 300.00		---
			\$ 5,508.00
		<b>@ 50%</b>	<b>\$ 2,754.00</b>
<b>Total</b>	<b>\$ 9,970.70</b>		<b>\$ 2,754.00</b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/04/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 13 January 2023 2:47 PM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

## Lonpac External - Confidential

Our Ref: 22/23/23/VC05/026827

Dear Meng Yan,

Attached copy of insured report for onward transmission to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, 12 January 2023 10:38 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 12 January 2023 6:39 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>  
**Subject:** FW: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

## Lonpac External - Confidential

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>  
**Sent:** Wednesday, 11 January 2023 6:13 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: FW: Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

### WITHOUT PREJUDICE

Dear Gerald

We selected no.8) Mohd Taufik - LKK to conduct a survey on our vehicle no. YQ7977A

**Thanks & Best Regards,**  
Annie, on behalf of,  
Chia Sin Muk (Mr)  
**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

### **EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643  
Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Wed, 11 Jan 2023 at 16:05, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Annie,

Our insured has not lodged the report. Please advise location of accident.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>  
**Sent:** Wednesday, 11 January 2023 3:57 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Arrange survey for vehicle no. YQ7977A, your ref. no. YN2034U, DOA : 10.01.2023

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. YQ7977A as per attached file.

**Thanks & Best Regards,**  
Annie, on behalf of,  
Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

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