Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 10 January 2023 11:59 PM

To: Ms Goh; SUR; assignments

Cc: Irene Tan; Tan Ling Ling; assureautoassist

Subject: O/R: SNM23D200238/SLH9927H/KHONGLH - ACCIDENT INVOLVING SMK2420X AND

SLH9927H ALONG SENG KANG TO KPE ON 10.01.2023 | NON SJE ASSIGN LKK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sirs / Madam,

We refer to your email of even date.

We regret that we are objecting to your proposed list of surveyors.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Hi LKK,

Please assist to arrange NON SJE PRI.

Thank you

Regards,

Lynn Khong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Tuesday, 10 January 2023 6:01 pm

To: Lynn Khong < lynn.khong@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; assureautoassist

<assureautoassist@gmail.com>

Subject: RE: ACCIDENT INVOLVING SMK2420X AND SLH9927H ALONG SENG KANG TO KPE ON 10.01.2023 - O/R:

SNM23D200238/SLH9927H/KHONGLH

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 10.01.2023.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow Impact Analysis Consultant Andy Ho Impact Analysis Consultant Shandy Loh Impact Analysis Consultant

Michael Yap
Seth Yeh
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Delta-V Consultant
Cozon Engineers
Cozon Engineers
Denise Yap
Mccoy Pte Ltd
Delta-V Consultant
Cozon Engineers
Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

The vehicle is located at 14 Ang Mo Kio St 63 Block B, Singapore 569116.

Thank you.

Best regards, Ms Goh For and On behalf of Assure Auto Assist Pte Ltd +65 6385 1171

---- On Tue, 10 Jan 2023 17:38:07 +0800 **Lynn Khong <<u>lynn.khong@sg.cntaiping.com</u>>** wrote ---

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 10 January 2023 3:48 pm

To: Ms Goh <msgoh@iaconsultingsg.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING SMK2420X AND SLH9927H ALONG SENG KANG TO KPE ON

10.01.2023 - O/R: SNM23D200238/SLH9927H/KHONGLH

Dear Lynn,

Please conduct PRS for SMK2420X.

** Kindly quote our reference number for future correspondences.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Ms Goh < msgoh@iaconsultingsg.com > Sent: Tuesday, 10 January 2023 2:16 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>;

assureautoassist <assureautoassist@gmail.com>

Subject: ACCIDENT INVOLVING SMK2420X AND SLH9927H ALONG SENG KANG TO KPE ON 10.01.2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards, Ms Goh For and On behalf of Assure Auto Assist Pte Ltd +65 6385 1171