Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sq>

Sent: Wednesday, 11 January 2023 3:52 PM

To: Susan Low; Admin A; admin-d; Mei Kwan (LKKAuto)

Cc: 'Admin'

Subject: RE: Our Ref: GBF996X230105 Your Ref: GBK4980M

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





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From: Susan Low sent: Tuesday, 10 January 2023 7:52 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: Our Ref: GBF996X230105 Your Ref: GBK4980M

We did like to chose as follow

LKK Auto Consultant

Kindly arrange

Thank with Regard!

Susan Low Liu's Brother Auto No. 1 Kaki Bukit Avenue 6 AutoBay @ Kaki Bukit Singapore 417883

2: 6741 1730

On Jan 10, 2023, at 4:37 PM, ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

Dear Susan

We would like to conduct a PRI survey, please refer to our list of surveyors:

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

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<image001.jpg>

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<image002.png><image003.png>

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From: Susan Low < liusbro@ymail.com>
Sent: Tuesday, 10 January 2023 3:20 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Subject: Our Ref: GBF996X230105 Your Ref: GBK4980M

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Vehicle to be surveyed:	GBF996X
3rd Party Insured Vehicle:	GBK4980M
Date of Accident:	05/01/2023
Location of Accident:	23 Genting Road
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange

Thank.

Best Regards,

Susan Low M/s Liu's Brother Auto Engineering Workshop No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 Tel: 67411730

Date of Survey:	
Name of Authorise Surveyor:	

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<GBF996X Search.pdf>

<GBH996X230105.pdf>

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