

## Meng Yan (LKK Auto)

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**From:** Admin <support@insurlogic.net>  
**Sent:** Wednesday, 11 January 2023 2:07 PM  
**To:** assignments  
**Subject:** Fwd: [EXTERNAL] - RE: OUR REF: AM1-jgv-ins-T22-119176-2022(jw) YOUR REF: SLH3063P

Dear LKK,

Please assist on conduct survey for this case.

Best Regards,

----- Forwarded message -----

From: Admin <[support@insurlogic.net](mailto:support@insurlogic.net)>

Date: Wed, Jan 11, 2023 at 2:04 PM

Subject: Re: [EXTERNAL] - RE: OUR REF: AM1-jgv-ins-T22-119176-2022(jw) YOUR REF: SLH3063P

To: Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>

Cc: Jacelyn Ooi <[jacelyn@insurlogic.co](mailto:jacelyn@insurlogic.co)>, <[toh\\_painting1@yahoo.com](mailto:toh_painting1@yahoo.com)>, Jennifer Guay

<[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**In compliance to Pre-Action Protocol for NIMA cases, we note that**

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor **LKK CONSULTANCY** to conduct the pre-repair survey.

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

**\*\*Surveyor kindly upload this assignment to Merimen.**

On Wed, Jan 11, 2023 at 1:40 PM Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)> wrote:

Dear Sir,

**PRE-REPAIR SURVEY**

**CLAIMANT: BENJAMIN PHEY BOON LOONG**

**ACCIDENT INVOLVING EW 3993 J & SLH 3063 P ON 6<sup>th</sup> JANUARY 2023 AT ALONG PIE NEAR PAYA LEBAR / EUNOS EXIT AT ABOUT 07:15 HOURS**

We refer to your email dated 11<sup>th</sup> January 2023.informing that you wish to conduct a pre-repair survey and your List of Surveyor.

**TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.**

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

**Constant Appraiser Services**

Please be informed that the said vehicle can be inspected at:

Venue :                      Toh Painting & Services Pte Ltd  
  
                                    Block 3 Woodlands Road  
  
                                    391-C & 391-G  
  
                                    Yew Tee Industrial Estate  
  
                                    Singapore 677966

Contact Person :        Ms Jennifer / Xiuhui (67631055)

For Surveyor	
Please initial here after completion of pre-repair survey. Thank you.	
Appointed Surveyor:	_____
Name & Signature	
Contact:	_____
Date & Time	_____
_____	
Surveyor during repair:	_____
Date & Time:	_____
_____	
Surveyor after repair:	_____
Date & Time:	_____

Please let us hear from you shortly.

Thank you.

Jacqui Wong (JW)

(Secretary to Ms Anjali M)

VISION LAW LLC

133 New Bridge Road

#18-01/02

Chinatown Point

Singapore 059413

Tel: 65342813 [Ext 126]

**From:** Admin [mailto:[support@insurlogic.net](mailto:support@insurlogic.net)]

**Sent:** Wednesday, 11 January, 2023 12:03 PM

**To:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>

**Cc:** Chee Wee Tay <[cheewee.tay@insurlogic.com.sg](mailto:cheewee.tay@insurlogic.com.sg)>; Jacelyn Ooi <[jacelyn@insurlogic.co](mailto:jacelyn@insurlogic.co)>;  
[toh\\_painting1@yahoo.com](mailto:toh_painting1@yahoo.com); Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>; Motor Claim - III  
<[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: [EXTERNAL] - RE: OUR REF: AM1-jgv-ins-T22-119176-2022(jw) YOUR REF: SLH3063P

Hi Jacqui,

We would like to propose LKK Consultancy

Best Regards,

On Wed, Jan 11, 2023 at 11:10 AM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Hi Insurlogic team

Kindly advise below email.

Best Regards,

Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

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**From:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>

**Sent:** Wednesday, 11 January 2023 11:04 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; 'Chee Wee Tay' <[cheewee.tay@insurlogic.com.sg](mailto:cheewee.tay@insurlogic.com.sg)>; Jacelyn Ooi <[jacelyn@insurlogic.co](mailto:jacelyn@insurlogic.co)>

**Cc:** [toh\\_painting1@yahoo.com](mailto:toh_painting1@yahoo.com); 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Subject:** RE: [EXTERNAL] - RE: OUR REF: AM1-jgv-ins-T22-119176-2022(jw) YOUR REF: SLH3063P

Dear Sir,

**PRE-REPAIR SURVEY**

**CLAIMANT: BENJAMIN PHEY BOON LOONG**

**ACCIDENT INVOLVING EW 3993 J & SLH 3063 P ON 6<sup>th</sup> JANUARY 2023 AT ALONG PIE NEAR PAYA LEBAR / EUNOS EXIT AT ABOUT 07:15 HOURS**

We refer to the above matter.

Please get back on the PRS asap.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Anjali M)

VISION LAW LLC  
133 New Bridge Road  
#18-01/02  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 126]

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 9 January, 2023 2:53 PM  
**To:** [toh\\_painting1@yahoo.com](mailto:toh_painting1@yahoo.com); 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>; Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>  
**Cc:** Chee Wee Tay <[cheewee.tay@insurlogic.com.sg](mailto:cheewee.tay@insurlogic.com.sg)>; Jacelyn Ooi <[jacelyn@insurlogic.co](mailto:jacelyn@insurlogic.co)>  
**Subject:** RE: [EXTERNAL] - RE: OUR REF: AM1-jgv-ins-T22-EW3993J-2022(jw) YOUR REF: SLH3063P

Dear chee wee

Kindly taken noted this case belong to LAWYER

Dear Sir / Madam,

Please be informed that all Third Party claims submission to India International Insurance are to be submitted through our new claims management system: ILP

Please be advised that a user account needs to be created prior to submission of claims.

User accounts can be created by submitting your contact details via the following link:

[https://docs.google.com/forms/d/e/1FAIpQLSfPbIID\\_MO-1iyhAI1Hbr30ho11DXhDU7y5vX4AilZndzpTOw/viewform?usp=share\\_link](https://docs.google.com/forms/d/e/1FAIpQLSfPbIID_MO-1iyhAI1Hbr30ho11DXhDU7y5vX4AilZndzpTOw/viewform?usp=share_link)

The Insurlogic team will email you the Username & Password within one working day.

Once you have an account, please submit the claim under via the following website.

<https://app.insurlogic.co/>

Best Regards,  
Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
Tel: 6347 6100, Ext – 229

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**From:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>  
**Sent:** Monday, 9 January 2023 1:54 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [toh\\_painting1@yahoo.com](mailto:toh_painting1@yahoo.com); 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>  
**Subject:** [EXTERNAL] - RE: OUR REF: AM1-jgv-ins-T22-EW3993J-2022(jw) YOUR REF: SLH3063P

**INDIA INTERNATIONAL INSURANCE PTE LTD**  
**Attention: Motor Claim Department**

Dear Sir,

**PRE-REPAIR SURVEY**  
**CLAIMANT: BENJAMIN PHEY BOON LOONG**  
**ACCIDENT INVOLVING EW 3993 J & SLH 3063 P ON 6<sup>th</sup> JANUARY 2023 AT ALONG PIE NEAR PAYA LEBAR / EUNOS EXIT AT ABOUT 07:15 HOURS**

We are instructed by **BENJAMIN PHEY BOON LOONG** to notify you of a road accident on **6<sup>th</sup> JANUARY 2023 AT ALONG PIE NEAR PAYA LEBAR / EUNOS EXIT AT ABOUT 07:15 HOURS** involving our client's **EW 3993 J & SLH 3063 P** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact: \_\_\_\_\_

Date & Time \_\_\_\_\_

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Surveyor during repair: \_\_\_\_\_

Date & Time: \_\_\_\_\_

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Surveyor after repair: \_\_\_\_\_

Date & Time: \_\_\_\_\_

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Anjali M)

VISION LAW LLC  
133 New Bridge Road  
#18-01/02  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 126]

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