

Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Wednesday, 11 January 2023 12:45 PM
To: assignments
Subject: PRS FOR SLW9544A ; EQI REF: DM23HO00058
Attachments: OI - FBJ257A.pdf; TP - SLW9544A (FBJ257A).pdf; NOA - SLW9544A.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the necessary documents.

The vehicle is located at CL Leasing, 1 Bukit Batok #04-57 Wcega Plaza, Singapore 658064.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Jie Si Neo
Sent: Wednesday, 11 January 2023 12:43 PM

To: 'Ms Goh' <msgoh@iaconsultingsg.com>

Cc: 'motor@iaconsultingsg.com' <motor@iaconsultingsg.com>; 'tan ling ling' <candy@iaconsultingsg.com>; 'admin' <admin@carlaboratories.com.sg>; 'zen' <zen@carlingual.com.sg>

Subject: RE: ACCIDENT INVOLVING SLW9544A AND FB257A ALONG UPPER CHANGI ROAD EAST ON 06.01.2023 ; EQI REF: DM23HO00058

WITHOUT PREJUDICE

Dear Ms Goh,

We are objecting to your client's list of surveyors.

Please be informed that we will be appointing **LKK Auto Consultants Pte Ltd** for survey to your client's vehicle.

Thank you.

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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Wednesday, 11 January 2023 11:32 AM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Cc: 'motor@iaconsultingsg.com' <motor@iaconsultingsg.com>; 'tan ling ling' <candy@iaconsultingsg.com>; 'admin' <admin@carlaboratories.com.sg>; 'zen' <zen@carlingual.com.sg>

Subject: RE: ACCIDENT INVOLVING SLW9544A AND FB257A ALONG UPPER CHANGI ROAD EAST ON 06.01.2023 ; EQI REF: DM23HO00058

Dear Sir

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 11.01.2023.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

The vehicle is located at CL Leasing, 1 Bukit Batok #04-57 Wcega Plaza, Singapore 658064.

Thank you.

Best regards,
Ms Goh
For and On behalf of Car Laboratories Pte Ltd
+65 6385 1171

----- On Wed, 11 Jan 2023 11:03:22 +0800 **Jie Si Neo** <jiesi.neo@eqinsurance.com.sg> wrote ---

WITHOUT PREJUDICE

Dear Ms. Goh,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

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Regards,

Neo Jie Si
Senior Executive | Claims

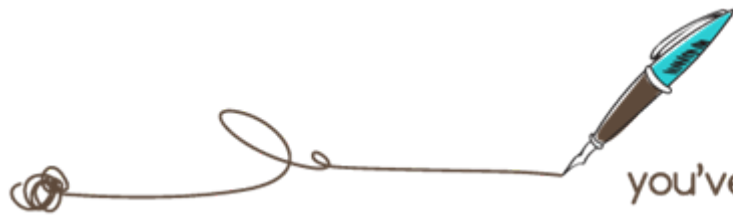


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you've got a friend

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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Wednesday, 11 January 2023 10:13 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; admin <admin@carlaboratories.com.sg>; zen <zen@carlingual.com.sg>

Subject: ACCIDENT INVOLVING SLW9544A AND FBJ257A ALONG UPPER CHANGI ROAD EAST ON 06.01.2023

Dear Sir

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Ms Goh

For and On behalf of Car Laboratories Pte Ltd

+65 6385 1171