

Date: 06/03/2023

Tang Kon Lam  
160 Sin Ming Drive  
#05-11 Sin Ming Authority  
Singapore 575722

Attn: Motor Claim Department

Your Ref:

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Dear Sirs/Madam,

**DIRECT SETTLEMENT**

Accident on 03/01/2023 involving Vehicle No. SJF 3778U & SLJ 2887A  
At BKE Towards Mandai

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SJF 3778U was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SLJ 2887A. I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

a) Cost of repair at	S\$ 4,700.00
b) Loss of use for <u>8</u> days at rate of <u>(\\$100 per day inclusive of 1 Sunday)</u>	S\$ 800.00
c) Police/ROV Fee	S\$
d) Others LTA Search Fee	S\$ 26.75

**Total Cost** S\$ 5,526.75

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs Hwa Seng Spray Painting Pte Ltd relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully




## LETTER OF AUTHORIZATION

### To Whom It May Concern

Accident on 03/01/2023 involving SJF 3778U and SLJ 2887A  
along BKE Towards Mandai

I/We Tang Kon Lem NRIC No. S0684711J  
of Blk 681D Woodlands Dr 62 # 11-63 Singapore 734681  
Owner of Motor Vehicle Registration No. SJF 3778U insured by  
of Income Insurance Limited under Policy No. 509141 0084-05  
do hereby authorize M/s Hwa Seng Spray Painting Pte Ltd  
as my/our representative with full authority to write, negotiate and settle claim  
for damages on my/our behalf against the owner and/or driver of  
Motor Vehicle No. SLJ 2887A in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our  
representative, M/s Hwa Seng Spray Painting Pte Ltd and  
the said payment be forwarded to them to be construed as full and final discharge of  
my/our claim.

  
Owner Signature & Company Stamp

Date: 06/03/2023

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00021862201 Claim No : SNM23D200081/SLJ2887A/TANCHC

Claimant : TANG KON LEM

Amount : **S\$5,206.75**

SINGAPORE DOLLARS FIVE THOUSAND TWO HUNDRED SIX AND CENTS  
SEVENTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJF3778U

Insured Vehicle No. : SLJ2887A

Date of Loss : 03/01/2023

Place of Accident : BKE TOWARDS WOODLANDS BEFORE MANDAI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEOK CHWEE SAN

Driver Name : CHEOK CHWEE SAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,700.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	480.00
(4) <del>GIA/Police Reports/</del> <del>Investigation Results/Search Fees</del>	S\$	26.75
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	5,206.75
	=====	

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Claimant Name : Tang Kon Lem

NRIC No : S 0684711J

Signature : x



Date :

09/06/2023

# HWA SENG SPRAY PAINTING PTE. LTD.

160 Sin Ming Drive, #05-11, Sin Ming Autocity

Singapore 575722

Tel No. : 64533100 Fax No. : 62669932

Buss. Reg. No. : 202017045G

TANG KON LEM

BLK 681 D WOODLANDS DRIVE 62 #11-63  
734681

Attention : Motor Claim Department

Contact : 96342611

Final Repair Bill : H000102

Date : 06/03/2023

Vehicle Num. : SJF 3778 U

Make/Model : MAZDA 3

Chassis/Eng# :

Accident Date : 03/01/2023

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		On lump sum basis repair inclusive of spare parts, panel knocking, spray paint and misc charges		4,700.00
		Labour Total S\$ :		4,700.00

E. & O.E.

Total S\$ : 4,700.00



for HWA SENG SPRAY PAINTING PTE. LTD.

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Jan 2023 / 11:34:26

Receipt Date/Time : 05 Jan 2023 / 11:34:26

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-230105-001472

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLJ2887A				
As at 03 Jan 2023/19:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLJ2887A			
	Enquiry Fee	24.77	1.98	26.75
	20230105113256083526			
	<b>Sub-Total</b>	24.77	1.98	26.75
	<b>Total Before Rounding</b>	24.77	1.98	26.75
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			26.75
Paid By				
	400682XXXXXX8782	eNETS Credit Card		26.75
	<b>Total</b>			26.75
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			26.75
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 26 January 2023 1:15 PM  
**To:** chweesancheok@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SLJ2887A (CHINA TAIPING) AND SJF3778U AT/ALONG BKE TOWARDS WOODLANDS BEFORE MANDAI ON 03/01/2023

Our Ref: CC6/CTI23000349/Kpa3

**Insured Name : Cheok Chwee San**

**Insured Driver : Cheok Chwee San**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ2887A (CHINA TAIPING) AND SJF3778U AT/ALONG BKE TOWARDS WOODLANDS BEFORE MANDAI ON 03/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SJF3778U** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Tuesday, 6 June 2023 4:13 pm  
**To:** Jacqueline Tan  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} /O/R : SNM23D200081/SLJ2887A/TANCHC - Accident Involving SLJ2887A (OI : CTI - TBA) and SJF3778U (TP : LKK REF - CC6/CTI23000349/Kpa3) on 03/01/2023

Dear Jacqueline,

We refer to your approval email below. We will offer TP & submit documents for payment in due course. Thank you.

With warmest regards,  
Ezlyna

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, June 6, 2023 10:51 AM  
**To:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} /O/R : SNM23D200081/SLJ2887A/TANCHC - Accident Involving SLJ2887A (OI : CTI - TBA) and SJF3778U (TP : LKK REF - CC6/CTI23000349/Kpa3) on 03/01/2023

Hi Ezlyna,

Please proceed as proposed.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, June 1, 2023 10:50 AM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} /O/R : SNM23D200081/SLJ2887A/TANCHC - Accident Involving SLJ2887A (OI : CTI - TBA) and SJF3778U (TP : LKK REF - CC6/CTI23000349/Kpa3) on 03/01/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D200081/SLJ2887A/TANCHC

LKK ref : CC6/CTI23000349/Kpa3

Dear Jenny / Jacqueline,

ACCIDENT INVOLVING SLJ2887A (CHINA TAIPING) AND SJF3778U (TP) ON 03.01.2023

We refer to the above matter.

It is an accident under BOLA 28 (Ass.100%), 3 veh chain collision, OI (Last) tp (middle). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Hwa Seng Spray Painting Pte Ltd" at \$5,206.75 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,432.56	\$ 4,700.00 (L/Sum)
2. Loss of Use (8 days x \$100)	\$ 800.00	\$ 480.00 (8 days x \$60)
3. LTA Search fee	\$ 26.75	\$ 26.75
Total	\$ 11,259.31	<b>\$ 5,206.75</b>

Surveyor recommended 7 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Sent: Friday, January 13, 2023 12:19 PM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

Subject: RE: O/R : SNM23D200081/SLJ2887A/TANCHC - Accident Involving SLJ2887A (OI : CTI - TBA) and SJF3778U (TP : LKK REF - CC6/CTI23000349/Kpa3) on 03/01/2023

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