From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Date: Fri, 13 Jan 2023 12:18 +0800

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: O/R: SNM23D200081/SLJ2887A/TANCHC - Accident Involving

SLJ2887A (OI: CTI-TBA) and SJF3778U (TP: LKK REF-

CC6/CTI23000349/Kpa3) on 03/01/2023

Attachments: 2 (Access the files in Attachments panel)

Dear Mei Kwan,

Enclosed OI & 1st veh SAS for your necessary action.

Please assist to obtain VF from Insured.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Wishing you and your family abundance of happiness, prosperity, and success!

HAPPY LUNAR NEW YEAR "兔" YOU!



From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 11 January 2023 2:05 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM23D200081/SLJ2887A/TANCHC - Accident Involving SLJ2887A (OI: CTI - TBA) and

SJF3778U (TP: LKK REF - CC6/CTI23000349/Kpa3) on 03/01/2023

Dear Jac,

Please assist LKK.

OIC – Jacqueline

** Kindly quote our reference number for future correspondences.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | **FB:** <u>www.facebook.com/chinataipingsg/</u> | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 11 January 2023 10:50 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; CS A Team <<u>cs</u>-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLJ2887A (OI : CTI - TBA) and SJF3778U (TP : LKK REF - CC6/CTI23000349/Kpa3) on 03/01/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SJF 3778U at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)