

**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Date:** Mon, 09 Jan 2023 17:11 +0800  
**To:** assignments@lkkauto.com <assignments@lkkauto.com>;  
sur@lkkauto.com <sur@lkkauto.com>  
**Subject:** RE: OUR REF: SNM23D200188/C02/SMT2860L/LEEPG & YOUR REF:  
SNJ623J, DOA, 05.01.2023 -TO CONDUCT PRS  
**Attachments:** 3 (Access the files in Attachments panel)

Hi Sir/Madam

Attached TP SAS, VF & Estimate.

Thanks & Regards  
Cecilia Lee

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**From:** Cecilia Lee  
**Sent:** Monday, 9 January 2023 5:09 pm  
**To:** 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; assignments@lkkauto.com;  
sur@lkkauto.com  
**Cc:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit  
<kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>;  
Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>  
**Subject:** RE: OUR REF: SNM23D200188/C02/SMT2860L/LEEPG & YOUR REF: SNJ623J, DOA, 05.01.2023 -  
TO CONDUCT PRS

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note: Our insured had not reported the accident.**

Dear LKK

Please arrange Mr. Steve Chen to conduct PRS on without prejudice basis.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

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**From:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Sent:** Monday, 9 January 2023 4:45 pm  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Vikneswaran Naidu Ayavoo <[vikneswarannaidu.ayavoo@cyclecarriage.com.sg](mailto:vikneswarannaidu.ayavoo@cyclecarriage.com.sg)>  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** RE: OUR REF: SNM23D200188/C02/SMT2860L/LEEPG & YOUR REF: SNJ623J, DOA, 05.01.2023 - TO CONDUCT PRS

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Officer in Charge,

We get Steve Chen (LKK) to survey our client vehicle.

Regards,  
Vicky

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Monday, 9 January 2023 4:15 pm  
**To:** Vikneswaran Naidu Ayavoo <[vikneswarannaidu.ayavoo@cyclecarriage.com.sg](mailto:vikneswarannaidu.ayavoo@cyclecarriage.com.sg)>  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** OUR REF: SNM23D200188/C02/SMT2860L/LEEPG & YOUR REF: SNJ623J, DOA, 05.01.2023 -TO CONDUCT PRS

**This email was sent from outside of your organisation**

**Without Prejudice**  
**Save As To Costs**

**Our reference: SNM23D200188/C02/SMT2860L/LEEPG**  
**Your reference: SNJ623J,**

Dear Sirs,

We refer to your email of Saturday, 7 January 2023 2:03 pm.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

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**From:** Vikneswaran Naidu Ayavoo <[vikneswarannaidu.ayavoo@cyclecarriage.com.sg](mailto:vikneswarannaidu.ayavoo@cyclecarriage.com.sg)>  
**Sent:** Saturday, 7 January 2023 2:03 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** RE: 3rd Party Claim SNJ623J Against SMT2860L DOA:05.01.2023

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Dear Motor Claims,

Above attached 3<sup>rd</sup> party claim submission behalf owner.

**Kindly advised on the liability.**

Vikneswaran Naidu  
Customer Service Advisor  
Claim Division Operation Body & Paint Centre  
209 Pandan Gardens



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T: +65 6568 4513 • F: +65 6565 1240 • H: +65 9296 9198 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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