

Our Ref : SMY3745D / TP#1899
Your Ref : SLB1081G

WITHOUT PREJUDICE

Date : 30th January 2023

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMY3745D & SLB1081G ON 05/01/2023
ALONG BUKIT BATOK WEST AVE 2**

We refer to the above captioned.

We are claiming the below followings:

| | | | |
|---------------------------------|------------|------------------------|----------------------|
| - Cost of Repair (incl. of GST) | S\$ | 1,404.00 | |
| - Loss of Use | S\$ | 360.00 | (\$120.00 X 03 Days) |
| - LTA / GIA Search Fee | S\$ | 2.00 | |
| Grand Total | S\$ | <u>1,766.00</u> | |

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) LUMENS AUTO PTE LTD ('the third-party claimant') of
(Address) BLK 22 SIN MING LANE #01-75 MIDVIEW CITY S(573969) registered owner of
(Vehicle Number) SMY3745D hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SMY3745D that was
damaged pursuant to the accident which occurred on 05/01/2023 along BUKIT BATOK
WEST AVE2 involving vehicle number SLB1081G.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 06 day of JANUARY year 2023.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

Tp#1899

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00262352200 Claim No : SNM23D200295/SLB1081G/TAYHP

Claimant : LUMENS PTE LTD

Amount : S\$1,706.00

SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED AND SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMY3745D

Insured Vehicle No. : SLB1081G

Date of Loss : 05/01/2023

Place of Accident : SLIP ROAD OF BUKIT BATOK WEST AVE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YUNOS BIN KAMIS

Driver Name : YUNOS BIN KAMIS

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-----|--------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 1,404.00 |
| (3) Loss of Use/ Rental/Earning | S\$ | 300.00 |
| (4) GIA/Police Reports/ | | |
| Investigation Results/Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | | S\$ 1,706.00 |

Claimant Name : Lumens Pte LtdNRIC No : 201426961KSignature :  XDate : 25.05.2023

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322201782
INVOICE DATE : 26/01/2023
REF : TP#1899
VEH NO. : SMY3745D
MAKE : TOYOTA
CAR MODEL : PRIUS 5DR HATCHBACK
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

| DESCRIPTION | QTY | UOM | Tax Code | U/P SGD | AMT SGD |
|---|-----|-----|----------|----------|----------|
| LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR | 1 | AMT | SR | 1,300.00 | 1,300.00 |

Remarks: DOA: 05/01/2023 @ 07:00HRS
CLAIMANT: LUMENS AUTO PTE LTD / SAHARI BIN MAHMOOD @SAHARI BIN MAHMOOD
TP VEHICLE: SLB1081G

Singapore Dollars: One Thousand Four Hundred Four Only

SUB TOTAL SGD 1,300.00
GST 8.00% SGD 104.00
TOTAL SGD 1,404.00
OUTSTANDING SGD 1,404.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

| | |
|--------|----------|
| Tax | SR |
| Amount | 1,300.00 |

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature



INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLB1081G

Date of Accident

05/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **11/11/2022 - 10/11/2023**

Requested By **KAITLYN CHIO (OPTIMA WERK...**

Requested Date **06/01/2023 16:05**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 19 January 2023 5:57 pm
To: yunos.kamis@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLB1081G (CHINA TAIPING) AND SMY3745D AT/ALONG SLIP ROAD OF BUKIT BATOK WEST AVE 5 ON 05.01.2023

Our Ref: CC6/CTI23000331/Kpa3

Insured Name : Yunos Bin Kamis
Insured Driver : Yunos Bin Kamis

Dear Sir/Madam,

ACCIDENT INVOLVING SLB1081G (CHINA TAIPING) AND SMY3745D AT/ALONG SLIP ROAD OF BUKIT BATOK WEST AVE 5 ON 05.01.2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMY3745D** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

*I am working from home from 19 & 20th January 2023 & 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Will be working from the office on 25th~27th January 2023.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 22 May 2023 4:15 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Sir/Mdm,

We refer to the above captioned matter.

Please assist to offer repairer "Optima Werkz Pte Ltd" at \$1,706.00 (all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 17, 2023 8:55 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

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Your ref: SNM23D200295/SLB1081G/TAYHP
LKK ref : CC6/CTI23000331/Kpa3

Dear Irene,

ACCIDENT INVOLVING SLB1081G (CHINA TAIPING) AND SMY3745D (TP) ON 05.01.2023

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at \$1,706.00 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------|----------------|----------------------------|
| 1. Cost of Repair | \$ 2,650.00 | \$ 1,404.00 (L/Sum) w/GST |
| 2. Loss of Use (3 days x \$120) | \$ 360.00 | \$ 300.00 (3 days x \$100) |
| 3. LTA Search fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 3,012.00 | \$ 1,706.00 |

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, January 18, 2023 8:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

PW. SLB1081G

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Irene Tay

Sent: Wednesday, 18 January 2023 8:22 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Enclosed herewith our insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 18 January 2023 7:48 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

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URGENT

Dear Irene,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, January 16, 2023 11:05 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Irene,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, January 11, 2023 4:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Sir/Mdm,

We have spoken to insured to lodge report within the next 5 working days.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 11 January 2023 2:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Irene,

Please assist LKK.

Insured non reporting

OIC : Irene Tay

**** Kindly quote our reference number for future correspondences.**

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 10 January 2023 5:04 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMY 3745D at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)