

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 22 May 2023 4:15 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Sir/Mdm,

We refer to the above captioned matter.

Please assist to offer repairer "Optima Werkz Pte Ltd" at \$1,706.00 (all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 17, 2023 8:55 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

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Your ref: SNM23D200295/SLB1081G/TAYHP
LKK ref : CC6/CTI23000331/Kpa3

Dear Irene,

ACCIDENT INVOLVING SLB1081G (CHINA TAIPING) AND SMY3745D (TP) ON 05.01.2023

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at \$1,706.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,650.00	\$ 1,404.00 (L/Sum) w/GST
2. Loss of Use (3 days x \$120)	\$ 360.00	\$ 300.00 (3 days x \$100)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 3,012.00	\$ 1,706.00

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, January 18, 2023 8:23 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

PW. SLB1081G

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

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Irene Tay

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From: Irene Tay

Sent: Wednesday, 18 January 2023 8:22 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Enclosed herewith our insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 18 January 2023 7:48 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

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URGENT

Dear Irene,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, January 16, 2023 11:05 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Irene,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, January 11, 2023 4:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Sir/Mdm,

We have spoken to insured to lodge report within the next 5 working days.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 11 January 2023 2:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM23D200295/SLB1081G/TAYHP - Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

Dear Irene,

Please assist LKK.

Insured non reporting

OIC : Irene Tay

**** Kindly quote our reference number for future correspondences.**

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 10 January 2023 5:04 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Accident Involving SLB1081G (OI : CTI - TBA) and SMY3745D (TP : LKK REF - CC6/CTI23000331/Kpa3) on 05/01/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMY 3745D at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)