

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 9 January 2023 6:03 PM
To: Joshua Ng; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: RE: OUR REF: SNM23D200191/C02/SDH971H/LEWLC & YOUR REF: SGL8278S, DOA, 07/01/2023 -TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Joshua Ng <joshua@falconair.com.sg>
Sent: Monday, 9 January 2023 6:01 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200191/C02/SDH971H/LEWLC & YOUR REF: SGL8278S, DOA, 07/01/2023 -TO CONDUCT PRS

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Dear Jenny,

Kindly assign marcus chua from lkk to survey this vehicle.

Regards,

Joshua

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On 9 Jan 2023, at 17:45, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM23D200191/C02/SDH971H/LEWLC (insured yet to lodge report)

Your reference: SGL8278S

Dear Sirs / Madam,

ACCIDENT INVOLVING SDH971H & SGL8278S on 07/01/2023

We refer to your email of 09/01/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 9 January 2023 5:26 pm
To: 'joshua@falconair.com.sg' <joshua@falconair.com.sg>; Jenny Lew
<jenny.lew@sg.cntaiping.com>
Subject: OUR REF: SNM23D200191/C02/SDH971H/LEWLC & YOUR REF: SGL8278S, DOA, 07/01/2023 –
TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SLG8278S** soonest possible. (Our Insured has yet to file SAS Report).

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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