

Our Ref: CT1222/SHA2208E/CK(st)  
Date: 19.01.2023



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 28.12.2022 INVOLVING SHA2208E & SJQ1762U ALONG JLN KEMBOJA**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2208E, which was involved in the captioned accident with your insured vehicle No SJQ1762U.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	6,372.00
2. Loss of Rental	3.5 days x S\$ 125.40	S\$	438.90
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3.5 days x S\$ 80.00	S\$	280.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **7,092.90**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHA2208E , SJQ1762U  
JLN KEMBOJA****ON 28-Dec-22 18:10**

I / We

**SENG KIA LIANG**

(Hirer) NRIC No.:

**SXXXX800F**

and/or

**PETER NG JUI HUAT**

(Relief) NRIC No.:

**SXXXX549C**

Taxi Number

**SHA2208E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**29-Dec-2022**

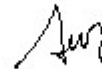
Name of Hirer

**SENG KIA LIANG**

Hirer NRIC

**SXXXX800F**

Signature :



Address

**220 BISHAN STREET 23 #03-187  
570220**

Contact No.

**91554224**

Name of Relief

**PETER NG JUI HUAT**

Relief NRIC

**SXXXX549C**

Signature :



Address

**281 BISHAN STREET 24 570281**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00233592202 Claim No : SNM22D209369/SJQ1762U/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$6,900.20**  
SINGAPORE DOLLAR SIX THOUSAND NINE HUNDRED AND CENTS TWENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA2208E

Insured Vehicle No. : SJQ1762U

Date of Loss : 28/12/2022

Place of Accident : JALAN KEMBOJIA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM ENG KIAK

Driver Name : LIM ENG KIAK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	6,372.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	526.20
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>6,900.20</b>
	=====	

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_

Date : 22.3.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA2208E

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
29.06.2017

CHASSIS CODE  
JTDKB3FU003561005

NO/DATE  
93077170 12.01.2023

JOB NO.  
305541084

ODOMETER READING

JOB TYPE

Description : 3P 28.12.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	5,900.00
Add GST @ 8.000 %	472.00
<b>Total Invoice amount</b>	<b>6,372.00</b>

Issued by : KATHERINETAN 12.01.2023 10:16:35  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO CUSTOMER'S PROPERTY BELONGING TO CUSTOMER'S VEHICLE AND DRIVER AND TESTER. CUSTOMER SHALL RESPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND CHECK WITHIN 7 DAYS FROM SUCH DELIVERY. NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS MUST BE MADE. THE VEHICLE WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (14 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22120458

Date: 12 January 2023



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      28/12/2022    @   18:10 hrs  
ALONG                                JLN KEMBOJA  
INVOLVING                        SJQ1762U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2208E** (the "Taxi"). The Taxi was hired to **SENG KIA LIANG IC NO SXXXX800F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SJQ1762U

Date of Accident

28/12/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **28/10/2022 - 27/10/2023**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **29/12/2022 10:05**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FM	TO					FROM	TO
	0400	28/12/22	WONG	67152	204	07.25	17.32
10	17.500	28/12/22	RE	67163	109	1730	18.50
15	0425	28/12/22			SWA 2208 B	180	-
20	17.35	31/12/22	Y Auidant	Repair	✓	-	1030
10	0336						
20	17.41						
49	0231						
20	17.28						
36	0345						
50	17.3						
10	0435						

## EzLyna (LKKAUTO)

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**From:** eng kiak lim <limengkiak@hotmail.com>  
**Sent:** Saturday, 28 January 2023 9:36 am  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: ACCIDENT INVOLVING SJQ1762U (CHINA TAIPING) AND SHA2208E AT/ALONG JALAN KEMBOJIA ON 28/12/2022  
**Attachments:** IMG\_6104.HEIC; IMG\_6105.HEIC

Hi, Ezlyna,  
Forward the opposite party lawyer's letter for necessary.  
Regards,  
Lim Eng Kiak

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, January 20, 2023 5:51:30 PM  
**To:** limengkiak@hotmail.com <limengkiak@hotmail.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SJQ1762U (CHINA TAIPING) AND SHA2208E AT/ALONG JALAN KEMBOJIA ON 28/12/2022

Our Ref: CC3/CTI23000327/Npa3

**Insured Name : Lim Eng Kiak**  
**Insured Driver : Lim Eng Kiak**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJQ1762U (CHINA TAIPING) AND SHA2208E AT/ALONG JALAN KEMBOJIA ON 28/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA2208E** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

\*I am working from home from 19 & 20<sup>th</sup> January 2023 & 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Will be working from the office on 25<sup>th</sup>~27<sup>th</sup> January 2023.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**



phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 17 March 2023 3:57 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / O/R : SNM22D209369/SJQ1762U/TANCHC - Accident Involving SJQ1762U (OI : CTI - TBA) and SHA2208E (TP : LKK REF - CC3/CTI23000327/Npa3) on 28.12.2022

Hi Ezlyna,

Please proceed as propose and settle in breakdown basic.

LOI & LOR start offer from 2.5days and up to 3days.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, March 16, 2023 1:48 PM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / O/R : SNM22D209369/SJQ1762U/TANCHC - Accident Involving SJQ1762U (OI : CTI - TBA) and SHA2208E (TP : LKK REF - CC3/CTI23000327/Npa3) on 28.12.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D209369/SJQ1762U/TANCHC

LKK ref : CC3/CTI23000327/Npa3

Dear Jacqueline,

ACCIDENT INVOLVING SJQ1762U (CHINA TAIPING) AND SHA2208E (TP) ON 28.12.2022

We refer to the above matter.

Based on TP's video footage, this accident under BOLA 26, OI opened door & collided with TP which was moving straight. (pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,735.34	\$ 6,372.00 (with GST)
2. Loss of Rental (3.5 days x \$125.40)	\$ 438.90	\$ 376.20 (3 days x \$125.40)
3. Loss of Income (3.5 days x \$80)	\$ 280.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 11,456.24</b>	<b>\$ 6,900.20</b>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Sent: Friday, January 13, 2023 11:21 AM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

Subject: RE: O/R : SNM22D209369/SJQ1762U/TANCHC - Accident Involving SJQ1762U (OI : CTI - TBA) and SHA2208E (TP : LKK REF - CC3/CTI23000327/Npa3) on 28.12.2022

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