

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 10 January 2023 3:36 PM
To: admin-d; assignments; SUR
Cc: Choo, Thelma
Subject: FW: LKK/KK \ CMTD2300114/THE | SJX 1337C and vehicle registration number XE666T ON 06/01/2023
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Teo, Grace
Sent: Tuesday, January 10, 2023 3:33 PM
To: 'Claims ARCO' <claims@arcolaw.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: LKK/KK \ CMTD2300114/THE | SJX 1337C and vehicle registration number XE666T ON 06/01/2023

Without Prejudice

Our Reference: CMTD2300114/THE
Your Reference: SJX1337C

Dear Sir/Madam,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SJX1337C** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Claims ARCO <claims@arcolaw.sg>

Sent: Tuesday, January 10, 2023 2:28 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Claims ARCO <claims@arcolaw.sg>

Subject: Re: PRI \ CMTD2300114/THE | ACCIEND INVOLVING : SJX 1337C and vehicle registration number XE666T ON 06/01/2023

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your below email.

We would like to appoint LKK Auto Consultants - Kenneth Kong as our mutual surveyor- SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follows:

Trust Autoworks

5038 ANG MO KIO INDUSTRIAL PARK 2,
#01-405
SINGAPORE 569537
Contact Person: Anthony 91082728

Thank You.

Best Regards,

Admin

ARCO LAW LLC

6 Jiak Chuan Road
#04-01 Singapore 089262
Website : www.arcolaw.sg



Important: the contents of this e-mail (including any attachments) is confidential and may be subject to legal professional privilege. If you are not the addressee indicated in this message, you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Tuesday, January 10, 2023 9:23 AM

To: Claims ARCO <claims@arcolaw.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: PRI \ CMTD2300114/THE | ACCIEND INVOLVING : SJX 1337C and vehicle registration number XE666T ON 06/01/2023

Our Reference: CMTD2300114/THE

Your Reference: SJX1337C

Without Prejudice

EMAIL ONLY

Date: 10/01/2023

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ARCO LAW LLC

Dear Sir/Madam,

ACCIDENT INVOLVING XE666T & SJX1337C ON 06.01.23

We refer to your Notice of Accident dated 09/01/2023.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Claims ARCO <claims@arcolaw.sg>

Sent: Monday, January 9, 2023 2:25 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Claims ARCO <claims@arcolaw.sg>

Subject: PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: SJX 1337C and vehicle registration number XE 666T ON 06/01/2023

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

We are instructed to notify you of a road accident on **06/01/2023** at about **15:00** hours **ALONG PIE TUAS BEFORE BALESTIER ROAD EXIT** involving our client's vehicle registration number **SJX1337C** and vehicle registration number **XE666T** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

The workshop details are as follows:

Trust Autoworks

5038 ANG MO KIO INDUSTRIAL PARK 2,

#01-405

SINGAPORE 569537

Contact Person: Anthony 91082728

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank You.

Best Regards,

Admin

ARCO LAW LLC

6 Jiak Chuan Road

#04-01 Singapore 089262

Website : www.arcolaw.sg



Important: the contents of this e-mail (including any attachments) is confidential and may be subject to legal professional privilege. If you are not the addressee indicated in this message, you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.