

# SOON SAN MOTOR TRADING

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Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

Email: soonсанmotor@gmail.com

To: Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

78, Shenton Way #09-16

AIG Building S,pore 079120

Accident date:09/01/2023

Date:25/01/2023

Dear: Sir/Madam:-

Accident involving vehicle no: SLJ 2959B & GBD 4844K along BKE.

We understand that you are the insurer of GBD 4844K vehicle.

I/We wish to inform you that my/our vehicle SLJ 2959B have been completed repairs to my/our Satisfaction by M/S SOON SAN MOTOR TRADING we therefore propose to claims from your as

Follows:-

Cost of repairs lump sum	\$6,500.00
LTA search	26.75
Car rental 1day \$150 x 8	1,200.00

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Total: \$7,726.75

Please let us your reply soonest possible

Thank you

Your faithfully

SOON SAN MOTOR  
TRADING  
*Signature*

**AUTHORIZATION TO ACT**

I, TANG CHIN LING (the third party claimant) of Blk 178c Rivale Crescent #11-425 543178 (address), owner of SLJ 2959 B (vehicle no.) hereby authorize SOON SAN MOTOR TRADING ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLJ 2959 B that was damaged pursuant to the accident which occurred on 09/01/2023 (date) along Blk E (location) involving vehicle no/s Gr8D 4844 K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 (day) of 01 (month) 2023 (year)

[Signature]

Signed by "the third party claimant"  
(with chop if applicable)

SOON SAN MOTOR TRADING  
[Signature]  
Signed by "the workshop"  
(with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SOON SAN MOTOR TRADING ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,500.00 (Repair Cost), S\$840.00 (Loss of Use/Rental), S\$26.75 (Disbursement) for vehicle no. SLJ 2959B that was damaged pursuant to the accident which occurred on 09/01/2023 (date) along BUKIT TIMAH EXPRESSWAY (location) involving vehicle no/s GBD 4844K. This is pursuant to the inspection conducted on 10/01/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TANG CHIN LIANG (the third party claimant") of vehicle no. SLJ 2959B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLJ 2959B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of 03 (month) 2023 (year)



CKS

Signed by appointed surveyor

SOON SAN MOTOR  
TRADING

Signed by "the workshop" (with chop)

# SOON SAN MOTOR TRADING

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Blk.3006,UBI ROAD 1,#01-390,SINGAPORE 408700,TEL:68414445 & FAX:67473546

Email: [soonsanmotor@gmail.com](mailto:soonsanmotor@gmail.com)

To: Motor Claims Dept

AIG ASIA PACIFIC PTE LTD

78, Shenton Way #09-16

AIG Building S,pore 079120

Accident date:09/01/2023

Date:25/01/2023

Final bill cost to repair vel: SLJ Z959B (Honda Wise)claims under vel: GBD 4844K,

To contract lump sum repair recommend by your surveyor and ourselves for Total: \$6,500.00 nett

(Sin/Dollars: Six Thousand Five Hundred Only)

SOON SAN MOTOR  
TRADING  
  
Signature



# B & O VEHICLE RENTAL

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave, 3)  
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
Reg. No: 53060835M

TOWING SERVICE: 6858 4067 (After 10.30 pm)

## 车辆出租合同 VEHICLE RENTAL AGREEMENT

SL J2859B

Date: 10/1/2023

14:1126532388

Owner: B & O VEHICLE RENTAL ("the owner")

Hirer: Tong Chien Liang

NRIC / Co. Reg. No: S 71438057H

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ H/P: 97424441

Address: Blk 178 C Rivervale Crescent #11-425 SL 14318

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: <u>SL C4493 B</u>		Agreement No.: <b>21356</b>	
Driver's Particulars		Odometer: _____	
Name: <u>Tong Chien Liang</u>		Date & Time Out: <u>10/1/23 3:25</u>	
Address: _____		Date & Time In: <u>18/1/23 1:49</u>	
I/C No: <u>71438057H</u>	Dr/Licence No: <u>71438057H</u>	Hour @\$ _____	
Date of Issue: <u>6/4/2011</u>	Occupation: <u>sales manager</u>	Days @\$ <u>150/</u>	
Date of Birth: <u>9/11/1971</u>	Tools: <u>Oil Let</u>	Wks @\$ _____	
<u>6/4/2011</u>	Spare Tyre: <u>over</u>	Mths @\$ _____	
<b>Third Party Claim</b> In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ _____ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.		Deposit (Refundable): _____	
<b>Own Vehicle Damage</b> Hirer is responsible for the first S\$ <u>3500</u> excess for collision/damage to first party, (i.e.) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.		Sub-Total: _____	
<b>Authorized Driver</b> Hirer shall pay additional excess of S\$1500 if the Authorized Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.		Balance To Pay: <u>481200/</u>	
<b>Driver Not Cover By Insurance</b> General Exception: insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.			

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY.

B & O VEHICLE RENTAL

Authorised Signature

Hirer's Signature

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No: M4-0006529-2

Print Date/Time: 10 Jan 2023 / 10:32:40  
Receipt Date/Time: 10 Jan 2023 / 10:32:31

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-230110-001018  
Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD4844K As at 09 Jan 2023/16:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBD4844K Enquiry Fee 20230110103008255672	24.77	1.98	26.75
<b>Sub-Total</b>		24.77	1.98	26.75
<b>Total Before Rounding</b>		24.77	1.98	26.75
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				26.75
Paid By				
462845XXXXXX0225		eNETS Credit Card		26.75
<b>Total</b>				26.75
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				26.75
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Notification of Successful

### Vehicle Insurance



Search for Receipt No.:

ITNET-00000-230110-001016



LTA 10:32 AM

to me



[LTA logo](#)

**Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-230110-001016**

Dear Sir/Madam,

We wish to inform you that your transaction on "Engine Vehicle Insurance Particulars" performed on 10 Jan 2023 was successful and the Receipt No. is ITNET-00000-230110-001016.

2. The details of the search results are as follows:

Vehicle No. Search Date Search Time Search Result

- 6804541K 06 Jan 2023 16:00:00 AIG ASIA PACIFIC INSURANCE PTE. LTD.
- Please contact your customer service officers at tel.: 1800-CALL LTA (1800-2255 562) if you require further assistance.
- Visit our website for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.
- Thank you.

If you are not the intended recipient of this communication, please delete it, as it may contain confidential or official information, do not retain it or disclose the contents to any person not named in the email, and delete it from your system.

If you are not the intended recipient of this communication, please delete it, as it may contain confidential or official information, do not retain it or disclose the contents to any person not named in the email, and delete it from your system.

Reply

Reply all

Forward

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 31 January 2023 8:53 AM  
**To:** 'suman.exklusivelandscape@gmail.com'  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING GBD4844K(AIG) / SLJ2959B/ OTHERS AT/ ALONG BKE MANDAI ON 09/01/2023

**IT MENG LANDSCAPE & CONSTRUCTION PTE. LTD**  
DRIVER: SUMANCHANDRADAS

[By Email Only]

Dear Sir/Madam,

**Our Ref: CC6/AIG23000323/Upa3**

**You Ref: GBD4844K**

**ACCIDENT INVOLVING GBD4844K(AIG) / SLJ2959B/ OTHERS AT/ ALONG BKE MANDAI ON 09/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SLJ2959B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Jan 2023 16:09	<b>Clm Dtl Modified</b>	Claimant's Name: -> IT MENG LANDSCAPE & CONSTRUCTION PTE. LTD.. Claimant's ID: -> 200504376Z.	[A] HOW MEI KWAN
2	10 Jan 2023 16:09	<b>Clm Veh Model Changed</b>	(204545) TOYOTA DYNA 150 3.0 D (M).	[A] HOW MEI KWAN
3	10 Jan 2023 16:09	<b>Clm Created</b>	Reg No: GBD4844K. Acct Date: 2023/01/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Soon San Motor Trading (HQ)	[A] HOW MEI KWAN
4	10 Jan 2023 16:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Jan 2023 16:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/01/19	[A] HOW MEI KWAN
6	10 Jan 2023 16:09	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Jan 2023 16:09	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	10 Jan 2023 16:09	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	10 Jan 2023 16:10	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Jan 2023 16:10	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	10 Jan 2023 21:41	<b>Clm Registration Modified</b>	Reg No:GBD4844K->SLJ2959BB.	[A] HOW MEI KWAN
12	10 Jan 2023 22:56	<b>TP Ins Updated</b>	TPInsurer:AIG Asia Pacific Insurance Pte. Ltd. (SG) -> China Taiping Insurance (Singapore) Pte. Ltd. (HQ). TPPoIno:1700078450-05 -> DMPCSNW00251092206.	[A] HOW MEI KWAN
13	10 Jan 2023 22:56	<b>Clm Dtl Modified</b>	Claimant's Name: IT MENG LANDSCAPE & CONSTRUCTION PTE. LTD. -> Tang Chin Liang. Claimant's ID: 200504376Z -> SXXXX805H.	[A] HOW MEI KWAN
14	10 Jan 2023 22:56	<b>Clm Veh Model Changed</b>	(204545) -> (202899) TOYOTA WISH 1.8 CVT (A).	[A] HOW MEI KWAN
15	12 Jan 2023 09:17	<b>TP Ins Updated</b>	TPRegNo:SLJ2959B -> GBD4844K.	[I] Chu, Huiyen
16	17 Jan 2023 20:16	<b>Clm Registration Modified</b>	Reg No:SLJ2959BB->SLJ2959B.	[I] Chu, Huiyen
17	18 Jan 2023 14:34	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Lee, Ming-Yao
18	18 Jan 2023 14:34	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Lee, Ming-Yao
19	30 Jan 2023 10:14	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tee, Chee-Wah
20	30 Jan 2023 10:14	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Tee, Chee-Wah
21	21 Feb 2023 17:26	<b>Adj Rpt Initiated</b>		[A] Elaine Kuan Hwa Meen
22	21 Feb 2023 17:26	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
23	21 Feb 2023 17:26	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/12/02.	[A] Elaine Kuan Hwa Meen
24	21 Feb 2023 17:26	<b>Clm Details Notified</b>		[A] Elaine Kuan Hwa Meen
25	22 Feb 2023 16:07	<b>Adj Mandate Request</b>	Cur.Req:7486.75:Liability: 100% *Quantum: \$7,486.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
26	24 Feb 2023 16:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/01/19. Mandate Remarks: please proceed at best	[I] Lee, Ming-Yao

AUDIT TRAIL			
No.	On	Audit	Remarks
27	24 Feb 2023 16:04	Adj Mandate Set	Approved:7486.75:please proceed at best
			[I] Lee, Ming-Yao

Date FromDate ToAudit Type

None

Go

ACTIVITY			
No record			

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2896357	10 Jan 2023 16:10:48	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBD4844K	HOW MEI KWAN	xx.xx
2896358	10 Jan 2023 16:10:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBD4844K	HOW MEI KWAN	xx.xx
2896369	10 Jan 2023 16:18:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBD4844K	SLJ2959B	11.00
2919257	21 Feb 2023 17:26:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ2959B	GBD4844K	11.00