Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 11 January 2023 11:27 AM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A; CS A Team

Subject: RE: Direct Settlement - Accident Involving SMX9615L (OI : CTI - TBA) and SHA5154G (TP

: LKK REF - CC3/CTI23000321/Npa3) on 05/01/2023

PW. SMX9615L

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Irene Tay

Sent: Wednesday, 11 January 2023 11:27 AM
To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMX9615L (OI: CTI - TBA) and SHA5154G (TP: LKK REF -

CC3/CTI23000321/Npa3) on 05/01/2023

Enclosed herewith insured SAS REPORT

Irene Tay

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 10 January 2023 3:39 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>; CS A Team < cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMX9615L (OI: CTI - TBA) and SHA5154G (TP: LKK REF -

CC3/CTI23000321/Npa3) on 05/01/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 5154G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards, **Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)