

## Rajes (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 9 January 2023 4:51 PM  
**To:** Susan Fion; assignments; SUR  
**Subject:** RE: OUR REF: SNM23D200187/C02/SJN8309R/LEEPG & YOUR REF: SME162K, DOA 06.01.2023- TO CONDUCT PRS

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note: Our insured had not reported the accident. Please let us have a copy of your client's repair estimate.**

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

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**From:** Susan Fion <chingmotorrepair@gmail.com>  
**Sent:** Monday, 9 January 2023 4:38 pm  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM23D200187/C02/SJN8309R/LEEPG & YOUR REF: SME162K, DOA 06.01.2023- TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cecilia,

We chose Kenneth Kong (LKK) to survey our vehicle SME 162 K.

Thank you.

Regards

On Mon, Jan 9, 2023 at 4:03 PM Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Save As To Costs**

**Our reference: SNM23D200187/C02/SJN8309R/LEEPG**

**Your reference: SME162K**

Dear Sirs,

We refer to your email of Saturday, 7 January 2023 4:48 pm.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

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**From:** Susan Fion <[chingmotorrepair@gmail.com](mailto:chingmotorrepair@gmail.com)>  
**Sent:** Saturday, 7 January 2023 4:48 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** SME 162 K Request for surveyor

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer,  
RE: ACCIDENT INVOLVING SME 162 K & SJN 8309 R ON 06.01.2023.  
Kindly arrange your surveyor to do an inspection for the following claim :  
Your Insured : SJN 8609 R (China Taiping Insured)  
Our Vehicle : SME 162 K  
Workshop : Ching Motor Repair Shop  
Address : Blk 176 Sin Ming Drive #02-08  
Sin Ming AutoCare Singapore 575721  
**Kindly be informed that our vehicle is already in our workshop on 07.01.2023.**  
An Estimate will be provided to the surveyor upon his arrival.

Kindly find the GIA Report attached.

Please confirm with us via email, fax (64841482) or phone (91004390) upon receiving this email.  
Thank you.  
Best Regards,  
Susan

91004390

**CHING MOTOR REPAIR SHOP**