

## Meng Yan (LKK Auto)

---

**From:** Motor Claims <motorclaims@sg.gaig.com>  
**Sent:** Monday, 9 January 2023 5:39 PM  
**To:** Juan Paulo Bongon Baldoz; admin-d; SUR; assignments  
**Cc:** Chew, Elizabeth; Lok, Jasmine  
**Subject:** RE: GAIG Ref:CLMOMVM000000583-Direct Settlement involving vehicle SKU9298H (Ours) & FBH8864E (Your Insured) DOA: 04/01/2023.

### Without Prejudice

Dear Paulo,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For work injury compensation act (WICA) claims, please email to [wicacclaims@sg.gaig.com](mailto:wicacclaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Shery Wong**, Executive, Claims | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

---



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed January 28, 2021

**Moody's**  
**A1 (Good)**  
Published January 28, 2021

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

---

**From:** Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>  
**Sent:** 09 January 2023 5:30 PM  
**To:** Motor Claims <motorclaims@sg.gaig.com>  
**Cc:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>  
**Subject:** [External] RE: GAIG Ref:CLMOMVM000000583-Direct Settlement involving vehicle SKU9298H (Ours) & FBH8864E (Your Insured) DOA: 04/01/2023.  
**Importance:** High

Hi Motor Claims,

We choose LKK Auto Consultants to conduct survey.

Thank you

**Paulo**  
**Service Consultant**  
**Bodyshop & Paint**



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com)   [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** Monday, 9 January 2023 5:13 pm  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Cc:** Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>; Lok, Jasmine <[jasmine.lok@sg.gaig.com](mailto:jasmine.lok@sg.gaig.com)>  
**Subject:** GAIG Ref:CLMOMVM000000583-Direct Settlement involving vehicle SKU9298H (Ours) & FBH8864E (Your Insured) DOA: 04/01/2023.

**Without Prejudice**

Dear Sirs,

Our client has not reported accident. Can we have a copy of the SAS report?

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)

For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

Shery Wong, Executive, Claims | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

---



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)  
Affirmed January 28, 2021

Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

---

**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>

**Sent:** 09 January 2023 5:02 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Subject:** [External] RE: Direct Settlement involving vehicle SKU9298H (Ours) & FBH8864E (Your Insured) DOA: 04/01/2023.

**Importance:** High

REMINDER!

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 12 January Thursday.

Vehicle will be here from 10am to 12nn at 45 Leng Kee JLR.

**Besides, kindly check if your insured lodge their accident report & check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com)   [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

**From:** Juan Paulo Bongon Baldoz  
**Sent:** Monday, 9 January 2023 4:11 pm  
**To:** [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)  
**Subject:** Direct Settlement involving vehicle SKU9298H (Ours) & FBH8864E (Your Insured) DOA: 04/01/2023.  
**Importance:** High

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 11 January Wednesday.

**Vehicle will be here from 11am to 1pm at 45 Leng Kee JLR.**

**Besides, kindly check if your insured lodge their accident report & check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com)   [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

---

This email transmission, including any attachments, is intended solely for the addressee named above, and may contain confidential or privileged information. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender immediately by reply email and destroy the message and its attachments.

---

This email transmission, including any attachments, is intended solely for the addressee named above, and may contain confidential or privileged information. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender immediately by reply email and destroy the message and its attachments.