

Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Monday, 9 January 2023 5:17 PM
To: assignments
Cc: Jaime Tay
Subject: PRS FOR SJM2959J ; EQ REF.: DM23HO00045/JT // GBG 4785G
Attachments: image007.wmz; OI - GBG4785G.pdf; TP - SJM2959J.pdf
Importance: High

Dear Sirs,

Please assist this PRS.

OIC is Ms. Jaime Tay, copied in.

Attached the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Judy Soh [<mailto:judysoh@visionlawllc.com>]

Sent: Monday, 9 January, 2023 4:51 PM

To: 'Jaime Tay'; 'Sally'

Cc: 'EM Solution Pte Ltd'; 'derekkeh@singnet.com.sg'; 'JOJO SIM'; 'motorclaims@eqinsurance.com.sg'; 'sallychong@visionlawllc.com'

Subject: RE: PRI OUR REF.: E21-119166-22 (SJM 2959J @ 5/1/2023) // EQ REF.: DM23HO00045/JT // GBG 4785G

Importance: High

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: ASSET LIMO

ACCIDENT INVOLVING SJM 2959J (2ND), GBG 4785G (3RD) & SMG 5631E (1ST) ON 5 JAN 2023 ALONG CTE TOWARDS TOWN BEFORE BALESTIER EXIT AT ABOUT 14:06 HRS

Thank you for your email of even date below.

Our client now confirms the appointment **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722 Ms. Josephine Sim / Ms. Sirina Soon (Tel.: 6456-0226 / 9786 3830)
Contact	

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you & regards.

Judy Soh

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL: 6534-2811 (ext 119)

FAX : 6535-6802

From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Friday, 6 January, 2023 6:04 PM

To: 'Sally'

Cc: 'EM Solution Pte Ltd'; derekkeh@singnet.com.sg; judysoh@visionlawllc.com; 'JOJO SIM'

Subject: PRI OUR REF.: E21-misc.22 (SJM 2959J @ 5/1/2023) // EQ REF.: DM23HO00045/JT // GBG 4785G

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eginsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

<p>9) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>	
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Sally <sallychong@visionlawllc.com>
Sent: Friday, 6 January 2023 11:21 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: 'EM Solution Pte Ltd' <emautosolution@singnet.com.sg>; derekkeh@singnet.com.sg; judysoh@visionlawllc.com; 'JOJO SIM' <simjojo3354@gmail.com>
Subject: OUR REF.: E21-misc.22 (SJM 2959J @ 5/1/2023) // EQ REF.: GBG 4785G
Importance: High

URGENT

Dear Sir,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**

CLAIMANT: ASSEST LIMO

**ACCIDENT INVOLVING SJM 2959J (2ND), GBG 4785G (3RD) & SMG 5631E (1ST) ON 5 JAN 2023 ALONG CTE
TOWARDS IOWN BEFORE BALESTIER EXIT AT ABOUT 14:06 HRS**

We are instructed by **ASSEST LIMO** to notify you of a road traffic accident **ON 5 JAN 2023 ALONG CTE TOWARDS
IOWN BEFORE BALESTIER EXIT AT ABOUT 14:06 HRS** involving our client's vehicle registration number **SJM
2959J** and vehicle registration number **GBG 4785G** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Please be informed that the said vehicle can be inspected at :

Venue	E M SOLUTION PTE LTD 160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722
Contact	Ms. Josephine Sim (Tel.: 6456-0226 / 9786-3830) Ms. Serina Soon (Tel.: 6456-0226 / 9223-6288)

Thank you and regards.



Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

For Surveyor

Please initial here after completion of pre-repairs survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair : _____

Date & Time : _____

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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