

**Lonpac Insurance BHD**  
300 Beach Road  
#17-04/07, The Concourse  
Singapore 199555  
**Attn: Motor Claims**  
**Yr Ref: XE3952Y**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0026/2023/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

26-Apr-2023 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SJV 8998 J - Audi A4 SEDAN 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SJV 8998 J**, claimant, **Ms. Caroline Cassandra Lee Lan Fui**, please find the related document per attached.

1. A copy of the Original invoice no. 85018572 – S\$ 21,870.43.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
Lonpac Insurance – SJV 8998 J

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85018572 Date: 21/04/2023 Order: SJV8998J Term: 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
Regn No: SJV8998J (V 31174)	Regn Date: 21/12/2016	Mileage: 115676
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF46HA025175	Engine: CVN 017783
You have been assisted by :- UB-Lim Kee Siang ( 43 )		
WIP No.: 58734 Dept: U		

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	350.00	1.00	350.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET.	1500.00	1.00	1,500.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065C GRU	COVER	1.00	2515.00	2,515.00
X	A8W0853651 3FZ	GRILLE	1.00	1310.00	1,310.00
X	A8W0807771F	BRACKET-A/P GT	1.00	162.50	162.50
X	A8W0823029A	HOOD	1.00	3489.00	3,489.00
X	A8W0823124	PROTECTION	1.00	33.60	33.60
X	A8W0823125	PROTECTION	1.00	32.80	32.80
X	A8W0823126	PROTECTION	1.00	33.60	33.60
X	A8W0941774A	HEADLIGHT	1.00	8787.00	8,787.00
X	A8W0121674A	AIR DUCT-A/P GT	1.00	24.90	24.90

Parts 16,388.40  
Labour 0.00  
Sublet 3,862.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 20,250.40

8% GST 1,620.03

Grand Total 21,870.43



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

**Lonpac Insurance BHD**  
 300 Beach Road  
 #17-04/07, The Concourse  
 Singapore 199555  
**Attn: Motor Claims Dept**  
**Yr Ref: CC4/LPC23000281/pa3**

**Norah Khai** From  
 6768 9911 Telephone +65 -  
 6841 1183 Telefax +65 -  
 Body Repair Our Dept

PA/TP/0026/2023/MH Our Ref  
 02 March 2023 Date

1 Total Pages

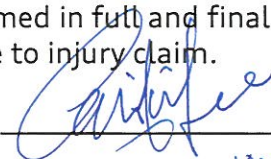
**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZF4GHA025175  
**Vehicle Regn No.** : SJV 8998 J  
**Vehicle Mileage** : 115,676 KM  
**Vehicle Owner** : Ms. Caroline Cassandra Lee Lan Fui  
**Liability** : **Direct Settlement by Hsiao Tong of LKK Auto Consultants Pte Ltd via email dated 13/01/2023 with LOR.**  
**Accident Date** : 05/01/2023  
**Place** : CARPARK OF TAMPINES ST 81  
**Repair Cost** : S\$ 2,870.43  
**WIP No.** : 58734  
**Repairer’s Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of property claim only without prejudice to injury claim.

**Insured Signature** :   
**Time** : 10:30am  
**Date** : 4/3/2023

**Authorization Letter**

PA/TP/0026/2023/MH

02 March 2023

Ms. Caroline Cassandra Lee Lan Fui  
Blk 487 Tampines St 45  
#03-101  
Singapore 522487

**Lonpac Insurance BHD**  
300 Beach Road  
#17-04/07, The Concourse  
Singapore 199555  
**Attn: Motor Claims Dept**  
**Yr Ref: CC4/LPC23000281/pa3**

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SJV 8998 J & XE 3952 Y  
AT CARPARK OF TAMPINES ST 81 ON 05/01/2023.**

I am the owner of SJV8998J.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Caroline Cassandra Lee Lan Fui

Copy to Norah Khai, Premium Automobiles Pte Ltd

**RENTAL AGREEMENT**

RA 013734 2023-02

Hirer's Name <i>Caroline Cassandra Lee Lai</i>		Date of Birth <i>9/11/67</i>	Passport/ Nric No. <i>S1810452/J</i>	Nationality
Address <i>487C Tampines Street 45 Fui</i>		Occupation	Driving Licence No. <i>As Above</i>	Date of Expiry <i>Life</i>
#03-101	Postal Code <i>522487</i>	Contact No	Mobile Phone No. <i>97431060</i>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

**CHECK OUT**

Date <i>28.2.23</i>	Time <i>10.05am</i>	Mileage KM	E <i>1/4</i> 1/2 3/4 F
Date <i>4.3.23</i>	Time <i>10.44am</i>	Mileage KM	Remarks <i>carolinelee_1@hotmail.com</i>

**CHECK IN**

**IMPORTANT NOTES:-**

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4 @	100	400
DISCOUNT			
GST @ 8% GST			
TOTAL			400
EXTENSION			M106519
PC 030030 2023-03			
Audi/KS			
SVV8998J			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

*Caroline Lee*  
Hirer's Signature

Joint Hirer's/ Guarantor's Signature

*[Signature]*  
for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <i>SLA8516D</i>	MODEL
FROM	RETURN

\*Estimate Date. For actual return see CHECK IN



Tax Invoice							
 www.chans.com.sg <b>CHAN'S &amp; SONS ENTERPRISE</b> Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: <b>INV0300752023-03</b>		Dated: <b>March 4, 2023</b>	
				Rental Agreement No: <b>RA 013734 2023-02</b>		Terms of Payment: <b>Due upon receipt</b>	
				Customer Reference: <b>SJV8998J</b>			
				Notes: <b>SJV8998J</b>			
<b>Customer Details</b> <b>CAROLINE CASSANDRA LEE LAN FUI</b> BLK 487C TAMPINES STREET 45 #03-101 Singapore 522487				<b>Executive Name:</b> AUDI KEE SIANG			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLA8516D		2023-02-28	2023-03-04	4 Days	92.59	370.37
							370.37
						<b>GST 8% (8%)</b>	<b>29.63</b>
Amount in words : <b>Four Hundred Singapore Dollar (SGD)</b>						<b>Total (SGD)</b>	<b>400.00</b>
<b>Declaration:</b> Please make your cheques payable to : <b>CHAN'S &amp; SONS ENTERPRISE</b>			<b>For CHAN'S &amp; SONS ENTERPRISE</b>  <b>This is a Computer generated document.</b> <b>No signature is required.</b>				
<b>Income Terms</b> Terms							

# Official Receipt

## CHAN'S & SONS ENTERPRISE

363 Sembawang Road,  
Goodlink Park, 758379  
Mobile no: 97429446 / 96621176  
Phone no: 67532536  
Email: admin@chans.com.sg  
Web: www.chans.com.sg

### Receipt Details

Receipt # : RC 030030 2023-03  
Date : 04/03/2023

### Customer Details

CAROLINE CASSANDRA LEE LAN FUI  
BLK 487C TAMPINES STREET 45 , #03-101  
Singapore - 522487  
Phone no: 97431060  
IC: SXXXX452J

Particulars	Price (SGD)
Invoice # INV 30075 2023-03 Date # 04/03/2023 Car Plate No: SLA8516D	400.00
Paid amount:	400.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: M106519 Cheque Date:04/03/2023 Amount (in Words) :  Four Hundred Singapore Dollar (SGD) Only	

\* Computer Generated Receipt no Sign Required

# First Data

CHAN'S AND SONS ENTERPRISE  
363 SERBANGANG ROAD  
SINGAPORE 708379

DATE: 04-03-23 TIME: 10:50:26  
BTH NUM: 001336 INV NUM: 006519  
MID: 000702053084422 TID: 72205400

SALE

Card Num: \*\*\*\* \* 9093 Manual  
RREF NUM: 105026010551 Card TYPE: MC  
APPR CODE: A06420 TRC NUM: 010551  
EXP DATE: \*\*/\*\*/

TOTAL: SGD 400.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
--- CUSTOMER COPY ---  
REGIONAL\_FUMS 1.5.5.AG



## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

XE3952Y

Date of Accident

05/01/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **30/04/2021 - 29/04/2022**Requested By ..... **WONG KHONG SENG (PREMIU...**Requested Date ..... **05/01/2023 11:39**

## Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	05/01/2023 15:35 (SGT)
Reported by	Both
Date of Accident	05/01/2023 10:10 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	CAR PARK OF TAMPINES T81
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJV8998J
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	CAROLINE CASSANDRA LEE LAN FUI
NRIC No	SXXXX452J
Email Address	CAROLINELEE0911@GMAIL.COM
Mobile Phone No	(Phone) +65-97431060
Alternative Phone No	-

### VEHICLE PARTICULARS

Manufacturer	Audi
Model	A4
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1400

### INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Policy Number / Cover Note Number	-

### DRIVER

Name of Driver	CAROLINE CASSANDRA LEE LAN FUI
NRIC No	SXXXX452J
Date Of Birth	09/11/1967
Occupation	Indoor