

Hsiao Tong (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 15 May 2023 10:06 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023 *** LKK REF: CC4/LPC23000281/pa3

Lonpac External - General

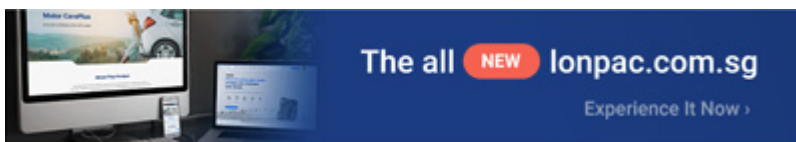
Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, May 12, 2023 12:01 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023 ***
LKK REF: CC4/LPC23000281/pa3

Your ref: **22/22/23/VC05/026806**
Our ref : CC4/LPC23000281/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE3952Y(LONPAC) AND SJV8998J(TP) ON 05/01/2023

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he hit onto third party parked vehicle while he was reversing into a lot.

We seek your approval to offer repairer "PREMIUM AUTOMOBILES PTE LTD" at **\$22,272.43(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 35,303.04	\$ 21,870.43 (\$20,250.40 + 8%GST)
2. Loss of RENTAL (4days x \$100.00)	\$ 400.00	\$ 400.00 (4DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 35,705.04	<u>\$ 22,272.43</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 11 January 2023 1:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023 *** LKK REF: CC4/LPC23000281/pa3

Lonpac External - General

Our Ref: 22/22/23/VC05/026806

Dear Mei Kwan,

Attached copy of insured report.

We shall advise OIC in due course.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 11 January 2023 1:36 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023 *** LKK REF: CC4/LPC23000281/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 11 January 2023 10:24 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023

Dear Yan,

Attached above is the Estimate for your kind reference.

Kindly assist follow up direct settlement.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 9 January 2023 10:51 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023

Dear Gerald,

Thank you for the assignment.

Dear George,

Noted with thanks.

We will arrange survey on the date and time mentioned.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 9 January 2023 7:26 AM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Claims <claims@premiumauto.com.sg>
Subject: FW: ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023

Lonpac External - General

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 7 January 2023 8:54 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SJV 8998 J AND YOUR INSURED XE 3952 Y DATED 05/01/2023

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Please arrange for car survey next Wednesday 11/1 @ 2pm at Ubi, owner waiting.

Thank you.

Best regards,
George Wong
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.