

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 9 January 2023 12:45 PM
To: motor@wahhong.sg; SUR; assignments
Subject: RE: OUR REF: SNM23D200096/C02/SFE5151S/TANCHC & YOUR REF: SMV5952A, D.O.A 03/01/2023 - TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: motor@wahhong.sg <motor@wahhong.sg>
Sent: Friday, 6 January 2023 11:14 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM23D200096/C02/SFE5151S/TANCHC & YOUR REF: SMV5952A, D.O.A 03/01/2023 - TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline

Please arrange LKK to survey the said vehicle.

Thank you

On 1/5/2023 11:50 AM, Jacqueline Tan wrote:

Without Prejudice

Our reference: **SNM23D200096/C02/SFE5151S/TANCHC**

Your reference: **SMV5952A**

Dear Sirs,

ACCIDENT INVOLVING SFE5151S & SMV5952A ON 03/01/2023

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 5 January 2023 11:33 am

To: 'WAH HONG MOTORS & CREDIT PTE LTD' <MOTOR@WAHHONG.SG>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: OUR REF: SNM23D200096/C02/SFE5151S/TANCHC & YOUR REF: SMV5952A, D.O.A 03/01/2023
- TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **conduct PRS SMV5952A & revert on liability** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: <https://checkpoint.url-protection.com/v1/url?o=www.sg.cntaiping.com&g=ZjcxMDIhZmY3ZDk1ODE5Yg==&h=ZWFhZGFIZmE1M2Y5M2E1YmQxMTA4MzZkMzEzZTg5MDRhNjI4NWU5NGI4MzQwZTY5NDczNjNIMTJhNTYyNzUyMQ==&p=YzJlOmN0aXNnOmM6bzoyOTQ4NGI2NzMwNjU5NWRjNGY3MmNIOTFiY2RjMzE3Mjp2MTp0OIQ=> | FB: <https://checkpoint.url-protection.com/v1/url?o=www.facebook.com/chinataipingsg/&g=MWU5NzZhNWE0ZDQ2ZWUxYw==&h=MWE2OTc0NzAxN2JkYWMyMjUwOTk4MmU5ZWQyYVQ1YzQ4MjUzYW12YmM1YjIhZWFiMzIxZWVhZmZjM0OTZkOQ==&p=YzJlOmN0aXNnOmM6bzoyOTQ4NGI2NzMwNjU5NWRjNGY3MmNIOTFiY2RjMzE3Mjp2MTp0OIQ=> | WeChat: 太平獅城 Taiping SG

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Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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#01-57 S(608581)

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