

**Re: SH 9787L AND SMS9843X ON 10.12.22 \*\*\* LKK REF: CC3/CTI23000265/Npa3 - ( video attached, BOLA S15 applies )**

Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sat 15/4/2023 11:11 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs,

We have reviewed the matter and we are of the view that your client should exercise caution to avoid collision. From video footage, it shows that our insured driver had already moved into the main road. Your driver was coming from behind and collided with our insured vehicle. We regret to inform you that we are unable to look into your client's claim.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

**Sent:** Monday, 20 February 2023 3:40 pm

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Subject:** Re: SH 9787L AND SMS9843X ON 10.12.22 \*\*\* LKK REF: CC3/CTI23000265/Npa3 - ( video attached, BOLA S15 applies )

Dear Hsiao Tong

Attached video footage for your review. Kindly settle our PD claim as per the BOLA guide.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

**Sent:** Monday, 30 January 2023 12:46 am

**To:** Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SH 9787L AND SMS9843X ON 10.12.22 \*\*\* LKK REF: CC3/CTI23000265/Npa3

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>  
**Sent:** Thursday, January 26, 2023 4:49 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>  
**Subject:** SH 9787L AND SMS9843X ON 10.12.22

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

Tel: 6214 8733 Email: [catherinekoh@cdge.com.sg](mailto:catherinekoh@cdge.com.sg)

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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