

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 9 January 2023 2:22 PM
To: Catherine Chong Kai Ling; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REFF. CDMCG22002742 - YP6192J and YN1128P TP Claims, Date of Accident 19 December 2022 along Loyang

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Monday, 9 January 2023 11:13 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: ERGO REFF. CDMCG22002742 - YP6192J and YN1128P TP Claims, Date of Accident 19 December 2022 along Loyang

Dear Ms. Pauline,

Sorry for late reply.

Kindly assist arrange LKK for survey and advice liability for this claim.

Thank you.

NOTICE:

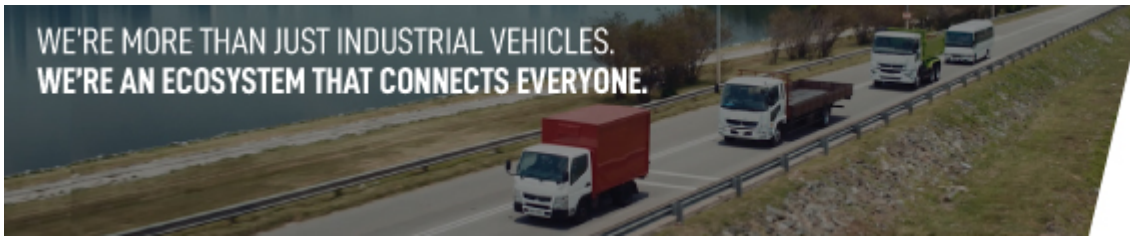
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Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f:

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Tuesday, December 27, 2022 4:16 PM

To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Subject: ERGO REFF. CDMCG22002742 - YP6192J and YN1128P TP Claims, Date of Accident 19 December 2022 along Loyang

Dear Catherine

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Tuesday, 27 December 2022 11:40 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>; Fatin Najihah Binte Mansor <Fatin@goldbell.com.sg>
Subject: YP6192J and YN1128P TP Claims, Date of Accident 19 December 2022 along Loyang

Dear Officer-in-Charge,

Our customer **RICHLAND LOGISTICS SERVICES PTE LTD**, had made an accident reporting with us and would like us to handle his 3rd party claim against **YN1128P**.

Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL TUAS** for PRS and direct settlement.

Kindly contact our Motor Claims Officer Ms. Catherine for survey arrangement because vehicle is still with customer.

Thank you.

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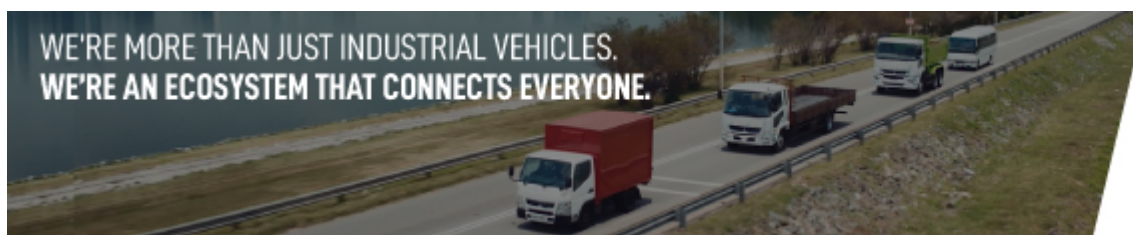


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Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

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