

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 01.06.2023

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

## **ACCIDENT INVOLVING VEHICLES : SMZ 2134T / SMH 1119P ON 07.01.2023**

We are the authorized repair workshop for the owner of motor vehicle no: **SMZ 2134T** , which was involved in the captioned accident with your insured vehicle no: **SMH 1119P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,616.60
2) Loss of Rental	\$	440.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>6,058.60</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving License         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For FASTECH AUTO PTE LTD

## AUTHORISATION TO ACT

I/We, Lim Chin Keong (the third party claimant") of BLK 210A COMPASSVALE LANE #06-160 SINGAPORE 541210 (address), owner of SMZ 2134T (vehicle no.) hereby authorize FASTECH AUTO PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMZ 2134T that was damaged pursuant to the accident which occurred on 07-01-2023 (date) along BLK 210A COMPASSVALE LANE #06-160 SINGAPORE 541210 (location) involving vehicle no/s SMH 1119P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 (day) of 01 (month) 20 23 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,800.00 (Global Sum) for vehicle no. SMZ 2134T that was damaged pursuant to the accident which occurred on 07/01/2023 (date) along SENGKANG EAST AVENUE (location) involving vehicle no/s SMH1119P.

This is pursuant to the inspection conducted on 09/01/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM CHIN KEONG (the third party claimant") of vehicle no. SMZ 2134T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMZ 2134T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of May (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23331-001

Date : 01.06.2023

Vehicle No : SMZ 2134T

Make/Model : HYUNDAI CN 7

Chassis/Eng# :

Accident Date : 07.01.2023

Claim No :

Reference : 0123 -23331

Policy No :

Amount

To proceed on lump sum repair

S\$

5200.56

E. & O. E.

Total : S\$

5200.56

GST @ 8% : S\$

416.04

*Amount Due* : S\$

**5616.60**



for FASTECH AUTO PTE LTD

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LIM CHIN KEONG

Invoice : DCR-2023-01-11

Date : 11.01.2023

Agreement No : 22969

Payment Terms : LOD

## DESCRIPTION

## AMOUNT

Rental charges for vehicle : SKU 1627U ( 0123-23331 ) \$ 440.00

Rental Period from 09.01.2023 to 11.01.2023 .

E. & O. E.

Total \$ 440.00

SZE LIN

for Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.  
**TEL: (+65) 6741 7244, 6746 5405    FAX: (+65) 6745 8520, 6746 5786**  
 Co. Reg. No. 52928467K

No. 22969

X \_\_\_\_\_  
RENTER'S/DRIVER'S SIGNATURE

## X DYNAMIC CAR RENTAL

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SMH1119P

Date of Accident

07/01/2023



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **11/01/2022 - 10/01/2023**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **09/01/2023 09:57**

#### Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 1 March 2023 12:16 PM  
**To:** 'CCLIM2613@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SMH1119P (AIG) AND SMZ2134T AT/ SENGKANG EAST AVENUE ON 07/01/2023

**LIM CHENG CHUAN** [By Email Only]

Dear Sir/Madam,

**Our Ref: CC6/AIG23000246/Upa3**

**You Ref: SMH1119P**

**ACCIDENT INVOLVING SMH1119P (AIG) AND SMZ2134T AT/ SENGKANG EAST AVENUE ON 07/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SMZ2134T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |




HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jan 2023 14:30	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Jan 2023 14:30	<b>Clm Veh Model Changed</b>	(207260) HYUNDAI CN7 AVANTE 1.6 DOHC CVT S (A).	[A] HOW MEI KWAN
3	09 Jan 2023 14:30	<b>Clm Created</b>	Reg No: SMZ2134T. Acct Date: 2023/01/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Jan 2023 14:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jan 2023 14:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/01/18	[A] HOW MEI KWAN
6	09 Jan 2023 14:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jan 2023 14:30	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Jan 2023 14:30	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jan 2023 14:30	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Jan 2023 14:30	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	12 Jan 2023 11:42	<b>Clm Dtl Modified</b>	Claimant's Name: - -> LIM CHIN KEONG. Claimant's ID: -> S1797179D.	[A] HOW MEI KWAN
12	17 Jan 2023 08:12	<b>Clm Registration Modified</b>	Acct Time:00:00:00->23:15:00. Pol No:1900002620->1900002620-04.	[I] AIG OneClaim Integration User
13	06 Feb 2023 18:41	<b>Clm Registration Modified</b>	Acct Time:23:15:00->23:00:00. Pol No:1900002620-04->1900002620.	[I] Binmohdazman, Ahmadfakrunnazri
14	08 Mar 2023 11:11	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	08 Mar 2023 11:11	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	08 Mar 2023 11:11	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/04/16.	[A] JOANNE LEE KHANG MIN
17	08 Mar 2023 11:11	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	11 Mar 2023 21:28	<b>Adj Mandate Request</b>	Cur.Reg:5818.60:Liability: 100%(BOLA 27) *Quantum: \$ 5,818.60(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	16 Mar 2023 17:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/01/18. Mandate Remarks: mandate approved. settle at best. subject to documents in order	[I] Goh, Jeremy-CX
20	16 Mar 2023 17:03	<b>Adj Mandate Set</b>	Approved:5818.60:mandate approved. settle at best. subject to documents in order	[I] Goh, Jeremy-CX
21	29 Mar 2023 13:11	<b>Video Downloaded</b>	Downloaded SMZ2134T TP VIDEO	[I] Ng, Jeffrey-SK
22	29 Mar 2023 13:42	<b>Video Downloaded</b>	Downloaded SMZ2134T TP VIDEO	[I] Goh, Jeremy-CX
23	29 Mar 2023 13:45	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2023/01/18. Mandate Remarks: hold case. DO NOT SETTLE. there is OI change of driver.	[I] Goh, Jeremy-CX
24	29 Mar 2023 13:45	<b>Adj Mandate Set</b>	Approved:0.00:hold case. DO NOT SETTLE. there is OI change of driver.	[I] Goh, Jeremy-CX
25	30 Mar 2023 10:13	<b>Video Downloaded</b>	Downloaded SMZ2134T TP VIDEO	[I] Goh, Jeremy-CX
26	31 Mar 2023 09:52	<b>Video Downloaded</b>	Downloaded SMZ2134T FRONT VIDEO	[I] Ng, Jeffrey-SK
27	14 Apr 2023 12:26	<b>Adj Mandate Request</b>	Cur.Reg:5818.60:\$5,818.60	[A] CHEW HSIAO TONG
28	22 May 2023 09:37	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2023/01/18. Mandate Remarks: mandate approved. investigation cleared. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX
29	22 May 2023 09:37	<b>Adj Mandate Set</b>	Approved:5818.60:mandate approved. investigation cleared. settle at best. subject to documents in order.	[I] Goh, Jeremy-CX

Date From    Date To    Audit Type  

### ACTIVITY

[03/02/2023 14:40] CHEW HSIAO TONG:  
\*PENDING OI ADDENDUM REPORT FROM C & C  
[13/01/2023 10:47] HOW MEI KWAN:  
OINR. To send out first letter

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2895291	09 Jan 2023 14:36:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMZ2134T	SMH1119P	11.00

2902042	20 Jan 2023 08:57:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMZ2134T	CHEW HSIAO TONG	xx.xx
2928095	08 Mar 2023 11:11:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMZ2134T	SMH1119P	11.00
2940132	30 Mar 2023 10:32:06	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMZ2134T	CHEW HSIAO TONG	xx.xx