



SPEEDWERKZ PTE LTD

ROC: 202127390C

Email: info@speedwerkz.biz

Add: 1 Kaki Bukit Avenue 6 #01-73 Autobay@Kaki Bukit Singapore 417883
+65 96195936

Letter Of Demand

Date : 2nd March 2023

Ref No.: **SNB 9416Z**

To : **AIG ASIA PACIFIC INSURANCE PTE LTD**
78 Shenton Way,
#07-16 AIG Building,
Singapore 079120

Thru : **LKK AUTO CONSULTANTS PTE LTD**

Attention: Motor-Claims Dept

Dear Officer-in-Charge

Case: Accident claim for vehicle SMW 2562G & SNB 9416Z on 05.01.2023

With reference to above case.

Please find attached copies.

Invoice Reference – INV 1650	S\$ 6,300.00
Loss of Use – S\$120.00 x 06 days	S\$ 720.00
Authorization Letter	
Towing Fee	S\$ 80.00
LTA Search Fee	S\$ 26.75
Total Cost	S\$ 7,126.75

Your Faithfully,



Julie

E-mail: info@speedwerkz.biz

LETTER OF AUTHORISATION

To: SPEEDWERKZ PRIVATE LIMITED

RE: ACCIDENT INVOLVING VEHICLE NOS. SMW 25626 & SNB 94162
ALONG CTE EXIT LENTOK AVENUE ON
05.01.2023.

I/We GRACIA CH NRIC / Passport No.: 53423566B

the owner of vehicle no SMW 25626 hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my / our request:

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.

3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.
4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.

My/Our insurer is/are

Policy No. _____ Expiry Date: _____

Date: _____ Excess: _____



Owner's Signature/Co's Stamp (if applicable)



Witness Signature/Name



Date: 09/01/2023

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SPEEDWERKZ PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,300.00 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$106.75 (Disbursement) for vehicle no. SMW2562G that was damaged pursuant to the accident which occurred on 05/01/2023 (date) along (location) CTE AFTER EXIT LENTOR EXIT involving vehicle no/s SNB9416Z. This is pursuant to the inspection conducted on 09/01/2023 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner GRACIAZ CH (the third party claimant”) of vehicle no. SMW2562G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMW2562G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd (day) of June (month) 2023 (year)



Signed by appointed surveyor





Signed by “the workshop” (with chop)



Speedwerkz Pte Ltd
1 Kaki Bukit Avenue 6 #01-73 Autobay @
Kaki Bukit
Singapore
Singapore 417883
+65 96195936
info@speedwerkz.biz

BILL TO
AIG ASIA PACIFIC
INSURANCE PTE LTD
78 Shenton Way
#07-16 AIG Building
Singapore 079120

INVOICE 1650

DATE 02/03/2023 TERMS Net 60

DUE DATE 01/05/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM REPAIR AS RECOMMENDED & AGREED WITH SURVEYOR	FOR SMW 2562G	1	6,300.00	6,300.00

THANKS

TOTAL DUE

S\$6,300.00

Company Registration No.202127390C

Bank Account Details: UOB 3883226028
PAYNOW:202127390C

All Payments are transacted in Singapore Dollars only.
All Payments are non-refundable or exchangeable.
Thanks for your patronage

Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 06 Jan 2023 / 11:17:29
 Receipt Date/Time : 06 Jan 2023 / 11:17:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230106-001270

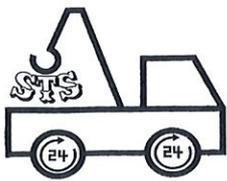
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNB9416Z As at 05 Jan 2023/17:38:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SNB9416Z Enquiry Fee 20230106111643691280	24.77	1.98	26.75
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75

Paid By				
20230106111651274	Direct Debit: eNETS Debit (Internet Banking)			26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Cash
SPEEDY TOWING SERVICES

Nº 2828

AH CHUAN H/P: 9434 1696

Workshop: Pioneer Centre, 1 Soon Lee Street #06-24 S(627605)
Reg No: 53345728M

Messrs CASH

Date: 5/1/23

Vehicle No. SMW 2562 G

Model: TIVOLI

From 538 YISHUN ST 61

To AUTOBAY #01-73

Labour / Transport / Towing charge \$ _____

Battery Model _____ \$ _____

Remarks ACCIDENT Total: \$ 80/-

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Leo

.....
Tow Truck Driver

.....
Received By



Cash
SPEEDY TOWING SERVICES

Nº 2828

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Battery Model _____ \$ _____

Remarks ACCIDENT Total: \$ 80/-

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Leo

.....
Tow Truck Driver

.....
Received By

LESLIE

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 18 January 2023 9:08 AM
To: ying12788@hotmail.com; kennethwee43@hotmail.com
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SNB9416Z (AIG) AND SMW2562G AT/ALONG CTE AFTER EXIT LENTOR EXIT ON 05/01/2023

Dear Sin Hui Ying,

We refer to our email below.

Our apologies for omitting cc email to driver. We hereby re-send content of this email to driver – Mr Wee Wei Meng, Kenneth (Huang Weimin).

Thank you.

With warmest regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)
Sent: Wednesday, 18 January 2023 9:02 AM
To: ying12788@hotmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SNB9416Z (AIG) AND SMW2562G AT/ALONG CTE AFTER EXIT LENTOR EXIT ON 05/01/2023

Dear Sin Hui Ying,

Our Ref: CC4/AIG23000244/Upa3

ACCIDENT INVOLVING SNB9416Z (AIG) AND SMW2562G AT/ALONG CTE AFTER EXIT LENTOR EXIT ON 05/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMW2562G** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jan 2023 14:14	Clim Dtl Modified	Claimant's Name: -> GRACIAZ CH. Claimant's ID: -> 5XXXX566B.	[A] HOW MEI KWAN
2	09 Jan 2023 14:14	Clim Veh Model Changed	(207612) SSANGYONG TIVOLI XLV 1.6 D G 6AT 2WD ESP E6 (A).	[A] HOW MEI KWAN
3	09 Jan 2023 14:14	Clim Created	Reg No: SMW2562G. Acct Date: 2023/01/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: SPEEDWERKZ PTE LTD (HQ)	[A] HOW MEI KWAN
4	09 Jan 2023 14:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jan 2023 14:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/18	[A] HOW MEI KWAN
6	09 Jan 2023 14:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jan 2023 14:14	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Jan 2023 14:14	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jan 2023 14:14	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Jan 2023 14:14	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	09 Jan 2023 14:36	Clim Veh Model Changed	(207612) -> (207681) SSANGYONG TIVOLI 1.5 G DLX 6AT 2WD ESP E6 FL (A).	[] Merimen Administrator
12	18 Jan 2023 08:54	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
13	18 Jan 2023 08:54	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
14	08 Mar 2023 10:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	08 Mar 2023 10:56	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	08 Mar 2023 10:56	Clim Dtl Modified	JPJ Reg. Date: -> 2020/11/11.	[A] JOANNE LEE KHANG MIN
17	08 Mar 2023 10:56	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	15 Mar 2023 09:03	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
19	15 Mar 2023 09:03	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
20	16 Mar 2023 09:18	Adj Mandate Request	Cur.Req:6766.75:Liability: 100% (BOLA 15) *Quantum: \$6,766.75 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
21	16 Mar 2023 15:13	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
22	16 Mar 2023 15:13	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
23	16 Mar 2023 15:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/18. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
24	16 Mar 2023 15:15	Adj Mandate Set	Approved:6766.75:Subject to all docs in place.	[I] Ler, Bernard-JQ
25	27 Mar 2023 14:08	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
26	27 Mar 2023 14:08	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2895268	09 Jan 2023 14:18:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMW2562G	HOW MEI KWAN	xx.xx
2895269	09 Jan 2023 14:18:25	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMW2562G	HOW MEI KWAN	xx.xx
2895889	10 Jan 2023 10:54:33	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMW2562G	SNB9416Z	11.00
2928071	08 Mar 2023 10:56:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMW2562G	SNB9416Z	11.00