



SPEEDWERKZ PTE LTD

ROC: 202127390C

Email: info@speedwerkz.biz

Add: 1 Kaki Bukit Avenue 6 #01-73 Autobay@Kaki Bukit Singapore 417883
+65 96195936

Letter Of Demand

Date : 07.02.2023

Ref No.: **GBE 2485X**

To : **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**
3 Anson Road,
#16-00 Springleaf Tower,
Singapore 079909

Thru : **LKK AUTO CONSULTANTS PTE LTD**

Attention: Motor-Claims Dept

Dear Officer-in-Charge

Case: Accident claim for vehicle SLG 5061L & GBE 2485X on 09.01.2023

With reference to above case.

Please find attached copies.

Invoice Reference – INV 1589	S\$ 12,700.00
Loss of Rental – S\$260.00 x 06 days	S\$ 1,560.00
Authorization Letter	
Towing Fee	S\$
LTA Search Fee	S\$ 26.75
Total Cost	S\$ 14,286.75

Your Faithfully,

Julie

E-mail: info@speedwerkz.biz



LETTER OF AUTHORISATION

To: SPEEDWERKZ PRIVATE LIMITED

RE: ACCIDENT INVOLVING VEHICLE NOS. SLG 5061L & GBE 2405X
ALONG A/E Tuds Tuas DA Johan Ahmad Ibrahim exit ON
04-01-23

I/We Tan I.K. Phien
(Chen Yibiao) NRIC / Passport No.: 374 3977AB
the owner of vehicle no SLG 5061L hereby authorise you to commence repair to the
said vehicle forthwith. In consideration of you repairing my/our vehicle at my / our request:

1. I/We hereby irrevocably authorise you to demand, claim, settle (in any manner you deem fit), receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc and to appoint any solicitor to act for me/us in respect of the claim and all or any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third-party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated directly to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.
2. ~~If the third-party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim directly from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf.~~



3. If the own insurers' claim is not applicable and/or the third-party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

4. I undertake to pay you the cost of repair of my vehicle and all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf, in the event the contents of my accident report is untrue or inaccurate or not believed by the court.



I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third-party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third-party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third-party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third-party claim and in case the settlement monies is sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repair settled and related expenses, costs and disbursement incurred.


My/Our insurer is/are **AIG Asia Pacific Insurance Pte. Ltd.**

Policy No. 1800111133-04 Expiry Date: _____

Date: _____ Excess: _____



Owner's Signature/Co's Stamp (if applicable)



Witness Signature/Name

Date: 09/01/2023 -



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00117852207 Claim No : SNM23D200189/C02/GBE2485X/TANKL

Claimant : TAN IK-PHIEN STEVEN

Amount : S\$13,300.00

SINGAPORE DOLLARS THIRTEEN THOUSAND THREE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLG5061L

Insured Vehicle No. : GBE2485X

Date of Loss : 09/01/2023

Place of Accident : AYE TWDS TUAS BEFORE JALAN IBRAHIM EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : XING YUAN (SINGAPORE) PTE LTD

Driver Name : CHAN SANG KHOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 13,300.00
	=====
TOTAL	S\$ 13,300.00
	=====

Claimant Name : Tan Ik-Phien NRIC No : S7939779B

Signature :  Date : 28/4/23



Speedwerkz Pte Ltd

1 Kaki Bukit Avenue 6 #01-73 Autobay @

Kaki Bukit

Singapore

Singapore 417883

+65 96195936

info@speedwerkz.biz

BILL TO

CHINA TAIPING

INSURANCE

(SINGAPORE) PTE LTD

3 Anson Road,

#16-00 Springleaf Tower

Singapore 079909

INVOICE 1589

DATE 07/02/2023 TERMS Net 60

DUE DATE 08/04/2023

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	LUMP SUM REPAIR AS RECOMMENDED & AGREED WITH SURVEYOR	FOR SLG 5061L	1	12,700.00	12,700.00

THANKS

TOTAL DUE

\$12,700.00

Company Registration No.202127390C

Bank Account Details: UOB 3883226028
PAYNOW:202127390C

All Payments are transacted in Singapore Dollars only.

All Payments are non-refundable or exchangeable.

Thanks for your patronage

Invoice

SpeedRent SG PTE Ltd

R.O.C:202111094E

EMAIL: speedrentclub@gmail.com

Transfer Bank UOB: 388-322-1352

PayNow UEN: 202111094E

**BILL TO
SPEEDWERKZ PTE LTD**

INVOICE # 10274

Email: info@speedwerk.biz

INVOICE DATE:

25/01/2023

QTY	DESCRIPTION	UNIT	AMOUNT
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1. Daily Rental SMN2276E (09 January to 14 January 2023)SLG5061L

1.	6 days x \$260 per day	\$1560
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TOTAL	\$1560
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SLG 5061L

SPEEDRENT SG PTE LTD
 (Company Reg. No UEN 202111094E)
 218D BOON LAY AVENUE
 #05-305 SINGAPORE 644218
 HP: 9456 6007 / 8821 8588 / 8180 4996 / 8189 0858
 Email: speedrentsg@gmail.com / speedrentclub@gmail.com
 PAYNOW UEN No.: 202111094E
 UOB CURRENT 388-322-135-2 (SPEEDRENT SG PTE LTD)

RENTAL AGREEMENT

SR 81622

HIRER'S PARTICULAR		Vehicle No / Model		Rental VEHICLE No / Model	
Name: <u>Tan Ik-Phen (Chen Yi Biao)</u>		<u>SMN 2276 E</u>			
NRIC/Passport No: <u>S7939779B</u>		Date / Time Out: <u>09-01-23 / 1045hrs</u>		Date / Time In:	
Driving License No: _____ Exp: _____					
Address: <u>326 Clementi Ave 5 #04-171</u> <u>S (120 320)</u>					
Tel: <u>9759 2814</u>					
ADDITIONAL DRIVER'S PARTICULAR (AUTHORIZED DRIVER)		Fuel Tank Level <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> OUT 1/2 </div> <div style="text-align: center;"> IN 1/2 </div> </div>			
Name: _____		RENTAL CHARGES		TOTAL S\$	
NRIC/Passport No: _____		Hour @ _____ per hour			
Driving License No: _____ Exp: _____		Days @ _____ per day			
Address: _____		Weeks @ _____ per week			
Tel: _____		Months @ _____ per month			
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Additional Payable: _____ SUBTOTAL Payable: _____			
		DEPOSIT AMOUNT PAID		DEPOSIT AMOUNT REFUNDED / Date	
		Mode of Payment			
		ADDITIONAL REMARKS			
Physical Damage Excess		Acknowledgement		HIRER'S DECLARATION: I/WE agree to the terms and condition above and as set overleaf and declare that all information given on this form are true and accurate. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amounts due on the rental to my/our account.	
Singapore - Own Damage S\$3,500					
Singapore - 3rd Party Damage S\$3,500					
Malaysia (if applicable) S\$10,000					
Vehicle Damage Total Lost S\$12,000					
IMPORTANT NOTE: 1. The person(s) signing this Rental Agreement assumes full personal responsibility, jointly and severally with the firm, person or organization, the driver or all authorized driver in whose name he/they might sign 2. Only persons above 23 and below 65 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle. 3. Vehicle is strictly for use in Singapore only and may not be driven or taken out of Singapore without the prior written consent of SPEEDRENT SG PTE LTD. 4. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling), commercial purposes (e.g. taxi, uber, grab call car pool usage) is strictly prohibited. 5. In case of accident, the hirer shall report to SPEEDRENT SG PTE LTD immediately. If there are bodily injuries, a police report must be made within 24 hours.		HIRER Signature / Date 			
		Authorized Signatory On Behalf of SPEEDRENT SG PTE LTD			

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jan 2023 / 10:22:48

Receipt Date/Time : 09 Jan 2023 / 10:22:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230109-000847

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE2485X				
As at 09 Jan 2023/07:40:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBE2485X			
	Enquiry Fee	24.77	1.98	26.75
	20230109102157562784			
	Sub-Total	24.77	1.98	26.75
	Total Before Rounding	24.77	1.98	26.75
	Rounding Difference			0.00
	Total Amount Payable			26.75
Paid By				
	20230109102210174	Direct Debit: eNETS Debit (Internet Banking)		26.75
	Total			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 15 February 2023 3:26 PM
To: 'XIAOLI.QIN@XINGYUAN.COM.SG'
Subject: ACCIDENT INVOLVING GBE2485X(CHINA TAIPING) / SLG5061L/ OTHERS AT/ ALONG AYE TOWARDS TUAS ON 09/01/2023

XING YUAN (SINGAPORE) PTE LTD
DRIVER: CHAN SANG KHOON

[By Email Only]

Dear Sir/Madam,

You Ref: GBE2485X

Our Ref: CC6/CTI23000238/Upa3

ACCIDENT INVOLVING GBE2485X(CHINA TAIPING) / SLG5061L/ OTHERS AT/ ALONG AYE TOWARDS TUAS ON 09/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLG5061L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 April 2023 2:03 PM
To: Tan Kah Leong
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - SNM23D200189/C02/GBE2485X/TANKL & YOUR REF: CC6/CTI23000238/Upa3, SLG5061L, D.O.A 09/01/2023 -TPP DIRECT SETTLEMENT

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$13,300.00**(all-in).

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, April 17, 2023 2:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM23D200189/C02/GBE2485X/TANKL & YOUR REF: CC6/CTI23000238/Upa3, SLG5061L, D.O.A 09/01/2023 -TPP DIRECT SETTLEMENT

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$13,326.75(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, April 17, 2023 12:40 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM23D200189/C02/GBE2485X/TANKL & YOUR REF: CC6/CTI23000238/Upa3, SLG5061L, D.O.A 09/01/2023 -TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, March 13, 2023 10:32 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM23D200189/C02/GBE2485X/TANKL & YOUR REF: CC6/CTI23000238/Upa3, SLG5061L, D.O.A 09/01/2023 -TPP DIRECT SETTLEMENT

Your ref: **SNM23D200189/C02/GBE2485X/TANKL**

LKK ref : CC6/CTI23000238/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE2485X(CHINA TAIPING) / SLG5061L(TP) / OTHERS ON 09/01/2023

We refer to the above matter.

GBE2485X(OI) -> SLG5061L(TP) -> YQ3758S

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "SPEEDWERKZ PTE LTD" at **\$13,326.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 27,895.60	\$ 12,700.00
2. Loss of Rental (6days x \$260.00)	\$ 1,560.00	\$ 600.00 (6DAYS X \$100.00)
3. LTA / GIA Search Fee	\$ 26.75	\$ 26.75
Total	\$ 29,482.35	<u>\$ 13,326.75</u>

Surveyor recommended 8days for repair.

Market Value	: \$ 50,000.00 (est)
LTA Rebate	: \$ 30,482.00 (est)
Nett Value	: \$ 19,518.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, January 10, 2023 9:31 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: OUR REF: SNM23D200189/C02/GBE2485X/TANKL & YOUR REF: CC6/CTI23000238/Upa3, SLG5061P, D.O.A 09/01/2023 -TPP DIRECT SETTLEMENT

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tan Kah Leong
Sent: Monday, 9 January 2023 5:20 pm
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OUR REF: SNM23D200189/C02/GBE2485X/TANKL & YOUR REF: CC6/CTI23000238/Upa3, SLG5061P, D.O.A 09/01/2023 -TPP DIRECT SETTLEMENT

Without Prejudice

Dear Mei Kwan,

We refer to your email dated 09.01.2023.

We regret that our insured has yet to report the accident to us.

We will inform our insured to report the accident asap for us to handle the matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 9 January 2023 5:12 pm
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: OUR REF: SNM23D200189/C02/GBE2485X/TANKL & YOUR REF: CC6/CTI23000238/Upa3, SLG5061P, D.O.A 09/01/2023 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the above subject.

Kindly **conduct PRS SLG5061P** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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