

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 13 January 2023 4:47 PM
To: Chua, Gek Tiang Ruth
Cc: SUR
Subject: RE: LKK \ CMTD2300081/RUC(nr) | Our Ref: GBK802X221229 Your Ref: YM4940X/ 29.12.22
Attachments: GBK 802X-IA.pdf; LKKPhotos.pdf; LTA.pdf; MARK ESTIMATE.pdf

Dear Ruth,

Enclosed herewith preliminary advice of GBK 802X.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 13 January 2023 4:22 PM
To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: LKK \ CMTD2300081/RUC(nr) | Our Ref: GBK802X221229 Your Ref: YM4940X/ 29.12.22

Dear Ruth,

Thank you for the email.

Dear Huey Yon,

Kindly assist. Our ref : CS/SMO23000237/Uny3

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Sent: Friday, 13 January 2023 4:04 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2300081/RUC(nr) | Our Ref: GBK802X221229 Your Ref: YM4940X/ 29.12.22

Dear Yan

We have received Liu Brother's LOD.

Please let us have your survey report soon.

Thank you.

Due to the evolving situation with Covid-19, we are working intermittently from home till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards
Ruth Chua (Ms)
Claims Division
D: 6329 5153 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 9 January 2023 11:03 am
To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2300081/RUC(nr) | Our Ref: GBK802X221229 Your Ref: YM4940X/ 29.12.22

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Dear Grace,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 9 January 2023 7:39 AM
To: Susan Low <liusbro@ymail.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: LKK \ CMTD2300081/RUC(nr) | Our Ref: GBK802X221229 Your Ref: YM4940X/ 29.12.22

Without Prejudice

Our Reference : CMTD2300081/RUC
Your Reference: GBK802X221229

Dear Susan,

We refer to your email reply and agreed to appoint **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange the named surveyor to conduct the survey for **GBK802X** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Susan Low <liusbro@ymail.com>

Sent: Friday, January 6, 2023 4:53 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI \ CMTD2300081/RUC(nr) | Our Ref: GBK802X221229 Your Ref: YM4940X/ 29.12.22

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We did like to chose as follow

LKK Auto Consultants

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730

----- Forwarded message -----

From: Claims - Motor Survey <motorsurvey@sompo.com.sg>
To: Susan Low <liusbro@ymail.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Sent: Friday, 6 January 2023 at 04:00:10 pm SGT
Subject: PRI \ CMTD2300081/RUC(nr) | Our Ref: GBK802X221229 Your Ref: YM4940X/ 29.12.22

Our Reference : CMTD2300081/RUC
Your Reference: GBK802X221229

Date: 06/01/2023

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S Liu's Brother Auto Engineering Workshop

Dear Susan,

ACCIDENT INVOLVING YM4940X & GBK802X ON 29.12.22

We refer to your Notice of Accident dated 06/01/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Susan Low <liusbro@ymail.com>
Sent: Friday, January 6, 2023 2:51 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: Our Ref: GBK802X221229 Your Ref: YM4940X

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

We hereby write to request of 3rd party claims pre-repair inspection for our client’s vehicle.

Vehicle to be surveyed:	GBK802X
3rd Party Insured Vehicle:	YM4940X
Date of Accident:	29/12/2022
Location of Accident:	Paragon Mall Loading & Unloading Bay
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

We hereby write to request of 3rd party claims pre-repair inspection for our client’s vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

Date of Survey:	
Name of Authorise Surveyor:	