

## Meng Yan (LKK Auto)

---

**From:** JustUS@Bright Asia <justus@brightasia.com.sg>  
**Sent:** Friday, 6 January 2023 4:26 PM  
**To:** Ivy Yong; SAM LIM; admin-d; Admin A  
**Cc:** William Lee; Suresh Kumar  
**Subject:** RE: Fw: ERGO REF. CDMCG21000753 (YP6143B) - Claim on total loss  
**Attachments:** Vehicle Return Memo - YP6143B (1).pdf

*Dear Sir,*

The vehicle has been located at the below said address ( Indicated in yellow) , Please call the duty officer just only for the survey , If you required to take out the vehicle from this premises you may need our company authorization

Attached the memo from the TP for more clarity

Please collect the above vehicle which belongs to your company, at **Traffic Police Vehicle Pound located at 517 Airport Road, Singapore 539942** within **30 working days** from the date of this notice. The Duty Officer at **Traffic Police Vehicle Pound** can be contacted **at 6280 7841**. The collection hours are:

Thanks & Regards  
Justus Rajan  
Manager  
HP: 9068 4457



**BRIGHT ASIA CONSTRUCTION PTE LTD**  
**BRIGHT ASIA ENGINEERING PTE LTD**  
**BRIGHT ASIA BUILDERS PTE LTD**

**320 SERANGOON ROAD #12-05 CENTRIUM SQUARE , SINGAPORE - 218108**

**Tel: 6396 7136 Fax: 6396 7137**

**Email: [justus@brightasia.com.sg](mailto:justus@brightasia.com.sg)**



---

**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Friday, January 6, 2023 4:12 PM  
**To:** SAM LIM <samlim7107@gmail.com>; 'Admin-D (LKKAuto (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; 'Admin A (admin-a@lkkauto.com)' <admin-a@lkkauto.com>  
**Cc:** JustUS@Bright Asia <justus@brightasia.com.sg>; William Lee <williamleecy@hotmail.com>; Suresh Kumar <admin@brightasia.com.sg>  
**Subject:** RE: Fw: ERGO REF. CDMCG21000753 (YP6143B) - Claim on total loss

Dear Sir,

We have appointed our surveyor – M/s LKK Auto Consultants Pte Ltd for this survey.

Kindly advise the premises address and person in charge to liaise with our surveyor.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower 3  
Singapore 038988  
DID.: +65 6829 9197

[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

**From:** SAM LIM <[samlim7107@gmail.com](mailto:samlim7107@gmail.com)>

**Sent:** Wednesday, 4 January 2023 12:24 pm

**To:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>

**Cc:** JustUS@Bright Asia <[justus@brightasia.com.sg](mailto:justus@brightasia.com.sg)>; William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>; BRIGHT ASIA CONSTRUCTION PTE LTD <[admin@brightasia.com.sg](mailto:admin@brightasia.com.sg)>

**Subject:** Re: Fw: ERGO REF. CDMCG21000753 (YP6143B) - Claim on total loss

You don't often get email from [samlim7107@gmail.com](mailto:samlim7107@gmail.com). [Learn why this is important](#)

Hi Ivy,

I refer to your request below:

Please provide further document/information for this matter.

1. Please advise if you have received the COE/PARF value from LTA after LTA had de-registered your vehicle on 20 April 2022. If yes, please advise amount. **No**
2. Has the vehicle been scrapped by Traffic Police? **NO**, .- If yes, did they compensate? And how much is the compensation? **N.A.**
3. If no, please indicate when were they scrap the vehicle. Kindly provide letter/email from Traffic Police. **They only mentioned it has to be scrapped. Officially, the said vehicle is de-registered on 20 Apr 2022 but is in the**

custody of the traffic police due to the case has not concluded yet. We received a letter dated 28 Dec 2022 from Traffic police to remove the said vehicle from their premises. (refer to the attachment)

In view of the above, pls note the vehicle is de-registered. Wonder if it is necessary for you to arrange a loss adjuster or surveyor to confirm the said vehicle is beyond economical repair and offer us the total loss value accordingly asap for our consideration.

We hope to look forward to hearing from you.

Thanks  
Sam Lim Hock Eng  
98307101  
(O) : 64176007  
(F) : 63467114  
Live Great

On Wed, Jan 4, 2023 at 11:48 AM William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)> wrote:

---

**From:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Sent:** Wednesday, 4 January 2023 11:20 am  
**To:** William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>  
**Subject:** RE: ERGO REF. CDMCG21000753 (YP6143B) - Claim on total loss

Dear Mr William,

We have revert our position on 5 September 2022.

Attached our email for your reference.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower 3

Singapore 038988

DID.: +65 6829 9197

[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message. Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference. ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

**From:** William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>

**Sent:** Wednesday, 4 January 2023 11:17 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Subject:** Re: ERGO REF. CDMCG21000753 (YP6143B) - Claim on total loss

Hi Ivy,

Pls advise can claim on total loss ?

Regards,

William

Hp:9387-0778

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Thursday, 18 August 2022 4:05 pm  
**To:** William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Subject:** ERGO REF. CDMCG21000753 (YP6143B) - Claim on total loss

Hi Ivy

Please assist, thank you.

Hi William

Ivy is PIC of this case, I have copy her in this email.

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>  
**Sent:** Wednesday, 17 August 2022 3:16 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** Re: YP6143B - Claim on total loss

20apr21

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Wednesday, 17 August 2022 3:11 pm

**To:** William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>

**Subject:** RE: YP6143B - Claim on total loss

Hi William

What is the date of accident?

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** William Lee <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>

**Sent:** Tuesday, 16 August 2022 4:56 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** joann hotmail <[ongjoann@hotmail.com](mailto:ongjoann@hotmail.com)>

**Subject:** Fw: YP6143B - Claim on total loss

Hi,

Pls advise

Regards,

William

Hp:9387-0778

---

**From:** Sam Lim <[samlim7107@gmail.com](mailto:samlim7107@gmail.com)>

**Sent:** Tuesday, 16 August 2022 4:30 pm

**To:** [williamleecy@hotmail.com](mailto:williamleecy@hotmail.com) <[williamleecy@hotmail.com](mailto:williamleecy@hotmail.com)>

**Cc:** JustUS@Bright Asia <[justus@brightasia.com.sg](mailto:justus@brightasia.com.sg)>; Suresh Kumar <[admin@brightasia.com.sg](mailto:admin@brightasia.com.sg)>;  
[info@brightasia.com.sg](mailto:info@brightasia.com.sg) <[info@brightasia.com.sg](mailto:info@brightasia.com.sg)>

**Subject:** YP6143B - Claim on total loss

William,

Pls assist the insured to claim total loss of the said vehicle which is now under the custody of Traffic police which was given an instruction to them that the vehicle is no longer road worthiness.

As such pls arrange surveyor to confirm it is below economical repair.

Kind liase with BAC employee Mr Mani or Mr Justus.

Thanks

Sam Lim



**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.